

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

04-SEP-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

730080

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GKEC16K5SJ739569	GMC	SUBURBAN	1995	

Purchase Date 01-MAY-1995	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03350000 08100000	Part Name(s) BRAKES:AIR:ANTILOCK SYSTEM ELECTRICAL SYSTEM:BATTERY	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 30	Date(s) of Failure(s) <u>10-DEC-1999</u> Mileage at Failure(s) <u>65000</u> Vehicle Speed at Failure(s) <u>10</u>	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE ABS SYSTEM HAS ALWAYS BEEN A PROBLEM. ONE MORNING BACKING OUT OF THE GARAGE AFTER IT HAD RAINED THE NIGHT BEFORE, I GENTLY BRAKED AND THE CAR MADE A GRINDING NOISE AND JERKED ABRUPTLY SCARING ALL OF US. IT SKIDDED! UP AND DOWN THE DRIVEWAY I DID THIS AND IT JERKED AND SKIDDED! WE DECIDED IT WAS NOT SAFE. THE STORE CHECKED TIRES AND BRAKES. THIS HAS HAPPENED AGAIN AND AGAIN! THE ELECTRICAL PROBLEM HAS BEEN ONGOING. THE DEALER CANNOT FIGURE IT OUT, WE'RE OK FOR A WHILE - 6 MOS. WITH A NEW BATTERY AND THEN WERE STRANDED SOMEWHERE CAUSE ITS DIED. WE JUST HAD THE RADIO REPLACED BECAUSE THEY SAID IT HAD A SHORT, WELL IT WAS OUT OF THE CAR AND IT DIED AGAIN. THEY REPLACED THE ALTERNATOR IT DIED YESTERDAY! PLEASE HELP!

CONTINUED ON BACK (SEE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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