

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

04-SEP-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

730076

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) 1G3NB52M0V6303765	Vehicle Make OLDSMOBILE	Vehicle Model CUTLASS	Vehicle Year 1997	Current Odometer Reading
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Purchase Date 01-OCT-1997	Dealer's Name _____	Engine Size (CID/CC/L) 3100 S	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 4	Date(s) of Failure(s) 18-MAR-1999 Mileage at Failure(s) 25030 Vehicle Speed at Failure(s) 2	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

3/18/99 COMPLAINED TO DEALER THAT TIRES WERE WORE OUT AT CENTER TREAD AS THOUGH TIRE WAS OVERINFLATED BUT THE PSI WAS 29 IN FRONT 26 IN BACK LIKE IT STATES ON THE DOOR. ALL 4 TIRES WERE REPLACED. I PAID FOR 2 G.M. PAID FOR 2. 12/22/99 AT 35,669 MILES 2 TIRES AGAIN WERE REPLACED BY G.M. AND I WAS TOLD I WOULD HAVE TO EITHER PAY FOR 2 MORE OR SEE IF I COULD GET A FIRESTONE DEALER TO REPLACE THEM. AT 38,660 MILES FIRESTONE REPLACED THE OTHER 2 TIRES. AT 45,000 MILES THESE TIRES ARE SHOWING WEAR AND ESPECIALLY ONE THAT THE CENTER TREAD IS SMOOTH. I TOOK IT BACK TO FIRESTONE AND WAS TOLD I AM ON MY OWN AS THEY HAD ALREADY REPLACED 2 AND WOULD NOT DO ANY MORE. THE TIRES HAVE BEEN ROTATED AT 4,300...9,625...14,133...20,449...25,030...31,264...35,669...40,725...AND 45,300. THE ALINGMENT WAS D

CONTINUED ON BACK (SEE INSTRUCTIONS)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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