Form Approved: O.M.B. No. 2127-0038

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

# Vehicle Owner's Questionnaire (VOQ)

**NATIONWIDE 1-888-DASH-2-DOT**
**1-888-327-4236**
**www.nhtsa.dot.gov/hotline**

| FOR AGENCY USE ONLY 258 | |
|---|---|
| Date Received: 01-SEP-2000 | Od_or ____ ____<br>rt_dt ____ ____<br>od_rt ____ ____<br>up_ltr ____ ____ |
| | Reference No. 729931 |

[redacted]

*Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?* ☐ YES ☐ NO
*In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.*

Signature of Owner _____ Date____/____/____

## VEHICLE INFORMATION

| Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side) | Vehicle Make | Vehicle Model | Vehicle Year | Current Odometer Reading |
|---|---|---|---|---|
| | FORD TRUCK | RANGER | 1998 | |

| Purchase Date | | | |
|---|---|---|---|
| 01-JAN-1998 | Dealer's Name _____ | Engine Size (CID/CC/L _____ | ☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection |
| ☒ New ☐ Used | City _____ State _____ Zip Code _____ | No Cylinders _____ | |

| Transmission Type | Antilock Brakes | Restraint System | Cruise Control | Drive Train | Vehicle Type | Body Style |
|---|---|---|---|---|---|---|
| ☐ Manual<br>☐ Automatic | ☒ Yes<br>☐ No | ☒ 3-Point Belt<br>☐ Driverside Airbag<br>☐ Passengerside Airbag<br>☐ Motorbelt<br>☐ 2-Point Belt | ☒ Yes<br>☐ No | ☒ Front<br>☐ Rear<br>☐ 4-Wheel | ☐ Car ☐ Sport Utl<br>☐ Van ☐ Truck<br>☐ Minivan ☐ Motorcycle<br>☐ Other _____ | ☐ 2-Door<br>☐ 4-Door<br>☐ Stationwagon<br>☒ Pick Up Truck<br>☐ Other _____ |

## FAILED COMPONENT(S)/PART(S) INFORMATION

| Component | Part Name(s) | Location | Failed Part(s) |
|---|---|---|---|
| 02740000 | TIRES:TREAD | ☐ Left ☐ Right<br>☐ Front ☐ Rear | ☐ Original<br>☐ Replacement |

| No of Failures | | Failed Part(s) Available? | NHTSA Previously Contacted? |
|---|---|---|---|
| | Date(s) of Failure(s) 01-JAN-1998<br>Mileage at Failure(s) 100<br>Vehicle Speed at Failure(s) _____ | \| \|Yes \| \|No | \| \| Yes \| \|No |

## APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

| Crash | Fire | Number of Persons Injured | Number of Fatalities | Estimated Property Damage | Reported to Police |
|---|---|---|---|---|---|
| ☐ Yes ☐ No | ☐ Yes ☒ No | | | | ☐ Yes ☒ No |

## NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I'M FILING THIS FOR MY DAD, WHO BOUGHT THIS TRUCK NEW IN 98.WHEN HE FIRST GOT THE TRUCK, A LARGE PIECE OF TREAD CAME OFF AND WHEN HE TOOK IT BACK TO THE DEALER, THEY STEERED HIM TOWARD FIRESTONE WHO SAID HE MUST HAVE HIT SOMETHING IN THE ROAD TO CAUSE THIS TO HAPPEN.HE KNOWS HE DIDNT HIT ANYTHING...BESIDES WHY WOULD IT ONLY HIT ONE TIRE IF HE RAN OVER SOMETHING SHARP ENOUGH TO CUT THE TREAD, BUT THAT DIDNT STICK IN THE TIRE? THERE IS ALSO A TERRIBLE ROARING SOUND COMING FROM THE TIRES.AFTER THIS RECALL STARTED HE TOOK THE TRUCK OVER TO FIRESTONE AGAIN AND THEY ROTATED THE TIRES, AND SAID YES THERE WAS A LARGE KNOT ON ONE OF THE TIRES. WHEN HE TOOK IT IN TO BE REPLACED, WHICH THEY SAID THEY'D DO FREE OF CHARGE, HE WAS INFORMED THAT THE TIRES HA

CONTINUE ON BACK IF NEEDED

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Signature of Owner _____ Date____/____/____

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|---|---|---|---|---|
| | FIRESTONE | WILDERNESS | 1900 | |

| Purchase Date | | | |
|---|---|---|---|
| 01-JAN-1998 | Dealer's Name _____ | Engine Size (CID/CC/L _____ | ☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection |
| ☒ New ☐ Used | City _____ State _____ Zip Code _____ | No Cylinders _____ | |

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