

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

258

Date Received

01-SEP-2000

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Reference No.

729888

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1G1BL52P0SR164217	CHEVROLET	IMPALA	1995	

Purchase Date 01-MAY-1995	Dealer's Name _____	Engine Size (CID/CC/L) 350	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Vlt ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☒ 4-Door ☐ Station wagon ☐ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12300000	Part Name(s) INTERIOR SYSTEMS:SEAT TRACK ANCHORS AND SEATS	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 1	Date(s) of Failure(s) 28-AUG-2000 Mileage at Failure(s) 90135 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 1	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

DRIVERS SIDE POWER SEAT TRACK AND MOUNTING FAILED RESULTING IN MINOR INJURY TO DRIVER AND MINOR DAMAGE TO CAR WHILE BRINGING THE VEHICLE TO A COMPLETE STOP. WHILE ACCELERATING FROM A STOP SIGN THE DRIVER'S SIDE OUTBOARD SEAT TRACK MOUNTING FAILED, CAUSING THE DRIVER TO FALL BACKWARDS AND MOMENTARILY LOSE CONTROL OF THE CAR. DAMAGE TO THE RIGHT FRONT WHEEL OCCURRED WHEN THE CAR STRUCK A CURB WHILE REGAINING CONTROL. UPON DISASSEMBLY OF SEAT PLASTIC DEBRIS FOUND UNDER SEAT THAT APPEARS TO BE REMNANTS OF PLASTIC GUIDES/BEARINGS LOCATED BETWEEN STATIONARY AND MOVABLE SECTIONS OF THE SEAT TRACKS. FAILURE OCCURRED WHEN STEEL BRACKET RIVETED TO LOWER ALUMINUM (STATIONARY) PORTION OF THE TRACK FAILED. FAILURE APPARENTLY DUE TO

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.