

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

258

Date Received

01-SEP-2000

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Reference No.

729876

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3B7HC13Y7YG130625	DODGE TRUCK	RAM	2000	

Purchase Date 01-NOV-1999	Dealer's Name _____	Engine Size (CID/CCL) 318	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Utl ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 13100000	Part Name(s) STRUCTURE: FRAME: MEMBERS AND BODY	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 2	Date(s) of Failure(s) 20-NOV-1999 Mileage at Failure(s) 1 Vehicle Speed at Failure(s) 5	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

TIRE IS CUT INTO ON LEFT TURNS AND U TURNS BY A-FRAME. RETURNED TO WEISNER (DODGE DEALER NEAREST MY HOME) THEY INFORMED ME IT WAS A PROBLEM WITH THE 2000 DODGE RAM PICKUPS. THEY TOLD ME THE ONLY THING I COULD DO WAS HAVE THE A-FRAME GROUND WITH A GRINDER. I THE TOOK IT TO THE DEALER I PURCHASED IT FROM AND THEY TOLD ME IT WAS A DODGE PROBLEM AND THEY WOULD CONTACT THEM. WHEN I DIDN'T HEAR FROM THEM I CONTACTED DODGE MYSELF AND THEY TOLD ME THERE WAS NOTHING THEY COULD DO TO FIX IT. THE LAST DEALER (DOWELL MOTORS) EVEN PUT A NEW TRUCK ON THE RACK NEXT TO MINE AND IT DOES THE SAME THING. TRUCK IS STILL UNDER WARRANTY. IF NOT CAREFUL NOT TO MAKE SHARP TURNS I WILL CUT THROUGH ENTIRE SIDEWALL OF MY TIRE. HAVE ROTATED SEVERAL TIME

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.