

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

258

Date Received

01-SEP-2000

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Reference No.

729818

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☐ YES☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2G4WB55L5R1453242	BUICK	REGAL	1994	

Purchase Date

01-MAY-1994

Dealer's Name

Engine Size

3.8 L

(CID/CCL

☐ Turbo☐ Diesel☐ Gas☒ Fuel Injection☒ New ☐ Used

City _____ State _____ Zip Code _____

No. Cylinders

Transmission Type

☐ Manual☐ Automatic

Antilock Brakes

☒ Yes☐ No

Restraint System

☒ 3-Point Belt☒ Driverside Airbag☐ Passengerside Airbag☐ Motorbelt☐ 2-Point Belt

Cruise Control

☒ Yes☐ No

Drive Train

☒ Front☐ Rear☐ 4-Wheel

Vehicle Type

☐ Car☐ Van☐ Minivan☐ Other☐ Sport Vlt☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☒ 4-Door☐ Stationwagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03230000 12300000	Part Name(s) BRAKES:HYDRAULIC MASTER CYLINDER INTERIOR SYSTEMS:SEAT TRACK ANCHORS AND SEATS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 1	Date(s) of Failure(s) 26-APR-1998 Mileage at Failure(s) 23950 Vehicle Speed at Failure(s) 30	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Fatalities

0

Estimated Property Damage

Reported to Police

☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WAS RIDING THROUGH SHOPPING CENTER WITH SMOOTH PAVEMENT WHEN DRIVER SEAT ALL OF A SUDDEN BROKE LOOSE AND STARTED TO TIP REARWARD. WENT TO BUICK DEALER (HUDSON BUICK POUGHKEEPSIE, NY) ABOUT A HALF MILE AWAY WHERE I GOT A SERVICE TECHNICIAN TO LOOK AT IT. HE IMMEDIATELY WENT UNDER THE SEAT LIKE HE HAS SEEN THE PROBLEM A NUMBER OF TIMES BEFORE AND TOLD ME THAT THE LEFT FRONT SEAT MOUNT TO THE SEAT RAIL IS SNAPPED AND THE LEFT SEAT RAIL MUST BE REPLACED. WHEN I EXAMINED THE PART BY LOOKING UNDER THE SEAT IT APPEARS THAT THE SEAT MOUNT HAD THE RIPPLED APPEARANCE OF METAL FATIGUE. (WHAT GOOD ARE SEAT BELTS AND AIR BAGS IF THE SEAT IS GOING TO FALL OUT!) THIS CAR IS A LITTLE OVER 6 YEARS OLD, HAS UNDER 42000 MILES. INDOOR GARAGED AND HAS NEVER BEEN INVO

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.