



U.S. Department of Transportation

National Highway Traffic Safety Administration

**DOT Auto Safety Hotline
Vehicle Owner's Questionnaire (VOQ)**

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Data Received 31-AUG-2000	Od_or _____
	rt_dt _____
	od_rt _____
	up_ltr _____
Reference No. 729734	

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Listed at front of windshield or driver's side)</small> 1FALP52U3TA196705	Vehicle Make FORD	Vehicle Model TAURUS	Vehicle Year 1996	Current Odometer Reading
--	-----------------------------	--------------------------------	-----------------------------	--------------------------

Purchase Date 01-JUN-1998	Dealer's Name _____	Engine Size (CID/CC/L) 3.0L	<input type="checkbox"/> Turbo
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	City _____ State _____ Zip Code _____	No. Cylinders _____	<input type="checkbox"/> Diesel
			<input type="checkbox"/> Gas
			<input type="checkbox"/> Fuel Injection

Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> Passengerside Airbag <input type="checkbox"/> Motorbell <input type="checkbox"/> 2-Point Belt	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drive Train <input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other _____	Body Style <input type="checkbox"/> Sport Ult Truck <input type="checkbox"/> Motorcycle <input type="checkbox"/> 2-Door <input checked="" type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____
--	---	--	--	---	--	---

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05200000 11600000	Part Name(s) ENGINE COOLING SYSTEM AIR CONDITIONER	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Frnt <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement
---	--	---	---

No. of Failures 2	Date(s) of Failure(s) 12-AUG-1998	Mileage at Failure(s) 71382	Vehicle Speed at Failure(s) 40	Failed Part(s) Available? <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input type="checkbox"/> No
-----------------------------	--	------------------------------------	---------------------------------------	---	---

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
---	---	---------------------------------------	----------------------------------	---------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

SOME QUESTIONS, I WAS NOT SURE ABOUT SUCH AS THE DRIVETRAIN, ETC. IN MOST CASES I SAID I DID NOT NOTIFY THE MANUFACTURER, BUT, DID NOTIFY THE DEALER. MOST OF THE COMPLAINTS REGARD MANUF. DEFECTS & MAY NOT BE SAFETY-RELATED EXCEPT FOR THE 1 ABOUT THE PARK PAWL RECALL #96S51; IN THIS CASE, I HAD DONE SEARCH OF RECALLS ON MY CAR MAKE & MODEL THRU CERTAIN INTERNET WEB PAGES & FOUND THERE WERE 5-6 RECALLS ON MY VEHICLE. I CALLED FORD CUST. SVC. & GAVE MY VIN # TO FIND OUT WHICH ONES APPLIED TO MY CAR. I FOUND 2 OF THEM APPLIED TO MY VIN #. I SUSPECT THAT FORD IS NOT NOTIFYING ME OF THESE RECALLS. ONE RECALL--NOT SAFETY RELATED, #98B23, I FOUND OUT ABOUT FROM A SVC. MGR. @ A DEALERSHIP. WHEN I CALLED FORD CST. SVC. & TOLD THEM I HADN'T BEEN NOTIFIED, REP SAID THEY HAD SENT THE

CONTINUED ON BACK PLEASE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.