

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

31-AUG-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

729690

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) AOOH950821R-37779	Vehicle Make FORD TRUCK	Vehicle Model EXPLORER	Vehicle Year 1995	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) 3.8	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☒ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) 34000 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

IN MY OPINION, THE FORD EXPLORER AND FORD F SERIES PICKUPS HAVE UNUSUAL FRONT END HARMONICS PROBLEMS, WHICH CAUSES PREMATURE AND UNUSUAL TIRE WEAR SYMTOMS. FORD RECOMMENDS TO ROTATE TIRES AT 6000 MILES, ON FORD EXPLORER, IF YOU WAIT TILL 6,000 MILES THE TIRES WILL HAVE UNUSUAL TIRE WEAR TO THE POINT THAT ROTATING THE FRONT TO THE REAR, AND HOPE THE REAR TIRES WILL CORRECT THEMSELVES WITHIN NEXT 6000 ROTATION WILL NOT OCCUR. IN OTHER WORDS, THE FORD EXPLORER WILL WEAR TIRES TO UNUSUAL LIMITS WITHIN 6,000 MILES TO WHERE ROTATION WILL NOT TAKE CARE OF THE PROBLEM WITHIN THE NEXT 6000MILES. I BOUGHT 4 BRAND NEW GOODYEAR WRANGLER RT'S AT 28,000 MILES, THEY NEEDED ROTATED FAR BEFORE 34,000 MILES, GOODYEAR SAID WAIT UNTIL THE 34,000 MILES WHICH I DID. I ROTATED THE TIF

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.