

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

29-AUG-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

729479

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) KNDJA7238X559D141	Vehicle Make KIA	Vehicle Model SPORTAGE	Vehicle Year 1999	Current Odometer Reading
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Purchase Date 01-OCT-1999	Dealer's Name _____	Engine Size (CID/CC/L) 4LITER	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06400000	Part Name(s) FUEL-THROTTLE LINKAGES AND CONTROL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 2	Date(s) of Failure(s) 22-AUG-2000 Mileage at Failure(s) <1000 Vehicle Speed at Failure(s) 60	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

1 MONTH AFTER PURCHASING THIS VEHICLE, IT BEGAN TO ACCELERATE ON ITS OWN, AND THEN IT STALLED. MECHANIC CLAIMED CHEAP GAS WAS THE CAUSE. VEHICLE CONTINUES TO ACCELERATE ON ITS OWN. ON 08-22 VEHICLE ACCELERATED THROUGH TOLL PLAZA AND I HAD A HARD TIME STOPPING VEHICLE, ONCE VEHICLE STOPPED IT STALLED AND AN INDICATOR LIGHT CAME ON. TOWED TO DEALER FOR REPAIR. 2 DAYS LATER VEHICLE ACCELERATED ON ITS OWN, AND THE SAME INDICATOR LIGHT CAME ON. DEALER CONTACTED AND CLAIMS PROBLEM WITH PRESSURE FROM GAS CAP. THE EXPLANATION PROVIDED SEEMS RIDICULOUS BASED ON THE NUMBER OF OTHER CONSUMERS WITH THIS SAME PROBLEM. PROBLEM WITH ACCELERATION CONTINUES AND I HAVE NOT BEEN GIVEN ANY REASONABLE INFORMATION AS TO WHY. I TRULY DON'T BELIEVE THAT W

CONTINUED ON BACK (SEE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.