

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

29-AUG-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

729385

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) 1GBDM15Z3HB228596	Vehicle Make CHEVROLET TRU	Vehicle Model ASTRO	Vehicle Year 1988	Current Odometer Reading
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Purchase Date 01-JAN-1996	Dealer's Name _____	Engine Size (CID/CC/L) 4.3L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☒ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 6	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) 65	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

RIGHT REAR TIRE, BEARING AND AXEL SHOW EXTREME WEAR OVER A SHORT PERIOD IF TIME. HAVE HAD TWO BLOWOUTS OF THE TIRE AND FOUR OTHER TIRE FAILURES IN THE RIGHT REAR POSITION. HAD TO REPLACE THE AXEL AND WHEEL BEARING DUE TO EXCESSIVE WEAR. THIS IS THE RESULT OF A DESIGN PROBLEM. THE MUFFLER HAS BEEN PLACED IN TOO CLOSE PROXIMITY TO THE RIGHT TIRE AND AXEL HOUSING. HEAT FROM THE MUFFLER CAUSE THE TIRE TO SMELL LIKE OVERHEATED RUBBER AFTER A HIGH SPEED RUN. ESPECIALLY IN HOT WEATHER AND ROAD CONDITIONS. THE VEHICLE IS NOT A DUAL REAR AXEL AND WHEN THE TIRE BLOWS LOSS OF CONTROL MAY WELL KILL PASSENGERS AND COLLIDE WITH OTHER VEHICLES. I HAVE CURED THIS PROBLEM IN MY VEHICLE BY WRAPPING THE MUFFLER WITH HEADER TAPE AND ENCLOSING IT ALL IN STOVE PIPE HELD IN PLACE W

CONTINUED ON BACK (RELEAS)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.