

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

258

Date Received

27-AUG-2000

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Reference No.

729294

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FDLE40S9VHC05697	FORD TRUCK	E450	1998	

Purchase Date

01-MAR-1998

Dealer's Name

Engine Size

(CID/CC/L

☐ Turbo☐ Diesel☐ Gas☒ Fuel Injection☒ New ☐ Used

City _____ State _____ Zip Code _____

No. Cylinders

Transmission Type

☐ Manual☐ Automatic

Antilock Brakes

☒ Yes☐ No

Restraint System

☐ 3-Point Belt☐ Driverside Airbag☐ Passengerside Airbag☐ Motorbelt☒ 2-Point Belt

Cruise Control

☒ Yes☐ No

Drive Train

☐ Front☒ Rear☐ 4-Wheel

Vehicle Type

☐ Car☐ Van☐ Minivan☐ Other☐ Sport Vlt☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up Truck☒ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 1	Date(s) of Failure(s) 12-SEP-1999 Mileage at Failure(s) 17725 Vehicle Speed at Failure(s) 60	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

IN BOTH INCIDENTS, THE TIRES WERE INFLATED TO 80 PSI AS RECOMMENDED BY MANUFACTURER. TIRES WERE MOUNTED ON THE INSIDE REAR OF THE VEHICLE AND VEHICLE IS EQUIPPED WITH REAR DUAL TIRE CONFIGURATION. OUT SIDE TEMP WAS AROUND 95 DEGEES FAHRENHEIT IN BOTH INCIDENTS. TIRES WERE SENT TO FIRESTONE FOR EVALUATION. INITIALLY FIRESTONE CLAIMED THAT I (CONSUMER) HAD OPERATED TIRES IMPROPERLY AND THEREFOR WAS THE CAUSE OF THE BLOWOUTS. EVENTUALLY, AFTER SEVERAL PHONE CALLS AND LETTERS, THEY DID REIMBURSE ME FOR MY OUT OF POCKET EXPENSES. I HAVE DIGITAL PICTURES OF BOTH TIRES THAT FAILED AND WILL BE HAPPY TO PROVIDE YOU WITH THESE UPON REQUEST.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.