

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

258

Date Received

27-AUG-2000

Od_or

rt_dt

od_rt

up_ltr

Reference No.

729274

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3GN6C26J2XG135057	CHEVROLET TRU	SUBURBAN	1999	

Purchase Date 01-JUN-1998	Dealer's Name _____	Engine Size (CID/CC/L) 7.4L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☒ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES: TREAD	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 1	Dates of Failure(s) 18-MAY-2000 Mileage at Failure(s) 36000 Vehicle Speed at Failure(s) 60	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☒ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

TREAD SEPARATION AND TIRE BLOW OUT

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of vehicle or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3GN6C26J2XG135057	CHEVROLET TRU	SUBURBAN	1999	

Purchase Date	Dealer's Name _____	Engine Size (CID/CCL) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other
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No. of Failures 1	Date(s) of Failure(s) 18-MAY-2000 Mileage at Failure(s) _____ Vehicle Speed at Failure(s) 65	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE TREAD OF RIGHT REAR FIRESTONE TIRE (LT245/75R) SEPARATED RESULTING IN A BLOWOUT, THE BLOWOUT CAUSED THE CAR TO SWERVE AND AS A RESULT THE TRAILER THEY WERE PULLING BEGAN TO FISHTAIL, THE CAR AND TRAILER LEFT THE HIGHWAY AND TRAVELED DOWN AN EMBANKMENT WHERE THEY OVERTURNED. NLM

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Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of vehicle or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3GNGC26J2XG135057	FIRESTONE	FIRESTONE	1900	

Purchase Date	Dealer's Name	Engine Size (CID/CCL)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Driver's Side Airbag ☐ Passenger's Side Airbag ☐ Motorized ☐ 2-Point Belt	Cruise Control ☐ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☐ Other
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Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☐ No
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**POSTED****Vehicle Owner's Questionnaire**

Office of Defects Investigation

Copied**VOQ Submitted****VOQ Status:** In Process**ODI Number:** 729274**QC'd**

We appreciate the report you have provided. Reports from motorists are a very important source of information for our investigations. Each report is analyzed and compiled into a computerized data system to assist us in identifying potential recall inadequacies and safety defects to determine whether an investigation is warranted. The information you have provided will be reviewed and entered into our data system. It will be used with other reports to identify recall inadequacies and safety-defect trends which require our attention.

Enter Another VOQSend mail to the Web Master

RECEIVED
00 SEP -1 AM 10:32
OFFICE OF INVESTIGATION
DEFECTS INVESTIGATION

COPY

Firestone Tire Company
Consumer Affairs
P. O. Box 7988
Chicago, IL 60680-9534

August 28, 2000

Dear Sir:

Since all of the news regarding Firestone tires I thought it imperative to report to you the experience I have had with a Firestone tire.

On May 18, 2000 at about noon my wife and I were traveling about 20 miles east of Little Rock, Arkansas (approximately mile marker 178) on Interstate 40 when the tread of our right rear tire separated, resulting in a blow out. We were pulling our Holiday Rambler travel trailer on the second day of a trip to Tennessee. We were traveling at approximately 60 to 65 miles per hour, which is our customary speed when towing our trailer. The tire pressure had been checked the day before and the walk around that I do prior to leaving a campground that morning did not give any indication of a low tire.

The blow out caused the car to swerve and as a result the trailer began to fishtail. I applied the brakes and attempted to pull to the side of the road. I seemed to have little control of where the vehicles were going. The car and trailer left the highway and traveled down an embankment; the trailer overturned on its right side and slid into some trees. The tow vehicle also turned over on its right side and jackknifed toward the trailer. Fortunately both vehicles had slowed prior to turning over so neither my wife nor I were injured. Although we are thankful to have walked away, I cannot begin to tell you how frightening this experience was.

As a result of this accident the travel trailer was a total loss and the tow vehicle was heavily damaged. Insurance paid for some of the loss under my collision policy; however, I incurred a substantial loss.

I do not have the model number nor tire serial number but will provide you with the vehicle information in hopes that you can get that information from General Motors.

1999 Chevrolet Suburban 2500 Series

Mileage at time of blow out 36,000

VIN 3GNGC26J2XG135057

Firestone tires LT 245/75R 16/E ALS BW

(Copy of delivery sticker enclosed)

Sincerely,



Copies to

US Department of Transportation, National Highway Traffic Safety Administration

General Motors Corporation

Oklahoma Farm Bureau Insurance


US Department of Transportation
National Highway Traffic Safety Administration
Office of Defect Investigation
NSA 10.01
400 7th Street, SW
Washington, DC 20590

August 28, 2000

Dear Sir:

Enclosed is a letter I have sent to Firestone Tire. The tire on my vehicle may have been defective and may warrant inclusion in any investigation in to that company's manufacturing process.

I have filed a NHTSA Vehicle Owner's Questionnaire via the Internet.

Please contact me if you should need additional information regarding this incident.

Sincerely,



(405) 942-8260

1999 SUBURBAN - 2WD
VORTEC 7400 V8 SFI ENGINE
4-SPEED AUTOMATIC TRANS-HVY DUTY



The Most Dependable, Longest-Lasting Trucks.
CHEVY TRUCKS

The Official Chevrolet Trucks Corporation
UNIFORMED CREDIT ADVISORY

STANDARD EQUIPMENT

Items Featured Below are included at NO EXTRA CHARGE in the Standard Vehicle Price Shown at Right

- OPERATING/DURABILITY FEATURES:
 - SPEED SENSITIVE PWR STEERING
 - INDEPENDENT FRONT SUSPENSION
 - 5 - STEEL BELTED RADIAL TIRES
 - BASE COAT/CLEAR COAT PAINT
 - TWO SIDED ZINC COATED
 - GALVANIZED STEEL SHEET METAL
 - TACH-VOLT-TEMP-OIL GAGES
 - STAINLESS STEEL EXHAUST
- SAFETY FEATURES:
 - DUAL FRONTAL NEXT GENERATION AIR BAGS
 - DISC/DRUM POWER BRAKE SYSTEM
 - FOUR WHEEL ANTI-LOCK BRAKES
 - INTERMITTENT WIPERS
 - HALOGEN HEADLAMPS
 - FRONT AND REAR OUTBOARD LAP AND SHOULDER BELTS
- CONVENIENCE FEATURES:
 - DAYTIME RUNNING LAMPS
 - PASSLOCK THEFT DETERRENT
 - POWER DOOR LOCK SYSTEM
 - REAR DOOR LOCK/UNLOCK SWITCH
 - NO DEDUCTIBLE BUMPER-BUMPER 3 YEAR/35,000 MILE LIMITED WARRANTY
 - "SCOTCHGARD" FABRIC PROTECTOR
 - DELCO AM/FM ETR RADIO
 - 42 GALLON FUEL TANK
 - SOLAR-RAY TINTED GLASS
 - CHROME FRONT AND REAR BUMPERS
 - DUAL FOLDING OUTSIDE MIRRORS
 - 7 LEAD TRAILERING HARNESS
 - FRONT AND REAR SEAT HEADREST
 - ADJUST. HEIGHT SHOULDER BELTS

CITY MPG



HIGHWAY MPG

ACTUAL MILEAGE MAY VARY WITH OPTIONS, DRIVING CONDITIONS, DRIVING HABITS AND VEHICLE'S CONDITION. RESULTS REPORTED TO EPA INDICATE THAT THE MAJORITY OF VEHICLES IN THIS CATEGORY WILL AGREE BETWEEN ESTIMATES WILL AGREE BETWEEN

* NOT APPLICABLE *

AND MPG IN THE CITY AND BEYOND
AND MPG ON THE HIGHWAY

FOR COMPARISON SHOPPING, ALL VEHICLES CLASSED AS

HAVE BEEN ISSUED VEHICLE RATINGS RANGING FROM

TO MPG CITY

TO MPG HIGHWAY

NOT APPLICABLE

ZZZ

STANDARD VEHICLE PRICE

Options Installed by Manufacturer

- PREFERRED EQUIPMENT GROUP 1SC \$27,139.20
- CONSISTS OF:
 - FRONT & REAR AIR CONDITIONING
 - REAR HEATER
 - POWER DRIVERS SEAT
 - REMOTE KEYLESS ENTRY
 - LY DECOR INCLUDES:
 - LEATHER SEATING SURFACES
 - DUAL ELECTRIC MIRRORS
 - AM/FM STEREO W/ CASSETTE & CD
 - DEEP TINTED GLASS
 - TILT WHEEL & SPEED CONTROL
 - POWER WINDOWS
 - ELECTROCHROMIC ISRV MIRROR
 - W/COMPASS & OUTSIDE TEMP
 - LEATHER WRAPPED STEERING WHEEL
 - COLOR KEYED FLOOR MATS

600.00
290.00

- VORTEC 7400 V8 SFI ENGINE
- HIGH BACK RECLINING BUCKET SEATS W/CENTER & ROOF CONSOLE
- LOCKING DIFFERENTIAL-REAR AXLE
- HEAVY DUTY TRAILERING EQUIPMENT
- CENTER AND REAR SEATS
- ELECTRIC REAR WINDOW DEFOGGER
- 8800 LB GVW RATING
- FEDERAL/NORTHEAST EMISSIONS
- REAR AXLE - 4.10 RATIO
- HD AUX TRANSMISSION COOLING SYS
- LT245/75R16E ALS BW TIRES
- PANEL DOORS

252.00
214.00

NO CHARGE
NO CHARGE
NO CHARGE
NO CHARGE
NO CHARGE
NO CHARGE
NO CHARGE

10,274.00

TOTAL OPTIONS

\$37,413.20

DESTINATION CHARGE

675.00

TOTAL VEHICLE PRICE*

\$38,088.20

DEALER TO WHOM DELIVERED JOHN SWIGALSKI CHEVROLET
PO BOX 12581
OKLAHOMA CITY OK 73157

VIN 3GNKG26J2XG135057

ORDER NO 5805CH
MODEL NO C270506
4-AL-3 CODE 3
DEALER NO 15-772

The Model has been tested and found to comply with the requirements for emission control. Manufacturer's Representative for Quality Service. Dealer of Vehicle. Dealer installed optional equipment. Dealer's name and address. Part No 10004728

2GA0371832