

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)**NATIONWIDE 1-888-DASH-2-DOT****1-888-327-4236****www.nhtsa.dot.gov/hotline****FOR AGENCY USE ONLY**

258

Date Received

26-AUG-2000

Od_or

rt_dt

od_rt

up_ltr

Reference No.

729161

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1B7HF13Y1XJ594188	DODGE TRUCK	RAM	1999	

Purchase Date

01-AUG-1999

Dealer's Name _____

Engine Size

(CID/CC/L

5.2☐ Turbo☐ Diesel☐ Gas☐ Fuel Injection☒ New ☐ Used

City _____ State _____ Zip Code _____

No. Cylinders

Transmission Type

☐ Manual☐ Automatic

Antilock Brakes

☒ Yes☐ No

Restraint System

☐ 3-Point Belt☐ Driverside Airbag☐ Passengerside Airbag☐ Motorbelt☐ 2-Point Belt

Cruise Control

☒ Yes☐ No

Drive Train

☐ Front☐ Rear☒ 4-Wheel

Vehicle Type

☐ Car☐ Van☐ Minivan☐ Other☐ Sport Vlt☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☐ 4-Door☐ Stationwagon☒ Pick Up Truck☐ Other**FAILED COMPONENT(S)/PART(S) INFORMATION**

Component 05100000	Part Name(s) ENGINE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Dates of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes ☐ No

Fire

☐ Yes ☐ No

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes ☐ No**NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)**

WHEN ACCELERATING ENGINE PINGS-PARTICULARY ON HILLS AT HIGHER SPEEDS/SECOND TIME THEY SUGGESTED IT WAS FUEL QUALITY AND ON LAST COMPLAINT THEY ATTEMPTED TO DECARBONIZE ENGINE.AND SUGGEST USING FUEL ADDITIVE AT EVERY 3 THOUSAND MILES- ALSO STATED THAT THIS SPARKPLUG KNOCK WOULD NOT HARM ENGINE- GARDEN CITY DODE MI. WAS VERY NICE AND ADMITTED THAT THIS PROBLEM HAS ACCURED ON OTHER VEHICLES. MY CONCERN IS THAT THIS IS NOT HOW A NEW ENGINE SHOULD PERFORM AND WILL BRING PROBLEMS DOWN THE LINE -ESPECIALLY WHEN WARRENTY IS GONE- IS THIS HOW A NEW ERNGINE SHOULD PERFORM AND IT SEAMS QUITE EVIDENT THAT IT WILL SHORTEN THE QUALITY AND LIFE OF THE ENGINE- ALSO THE KNOCK CONTINUES AND IVE EXHAUSTED ALL AVAILABLE OPTIONS FOR FUEL. RE

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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Purchase Date 01-AUG-1999	Dealer's Name _____	Engine Size (CID/CC/L) <u>5.2</u>	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____
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Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☐ No
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CONTINUED ON BACK (REVERSE)

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