

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

258

Date Received

26-AUG-2000

Od_or

rt_dt

od_rt

up_ltr

Reference No.

729152

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FDEE14N0NHB26138	FORD TRUCK	ECONOLINE	1992	

Purchase Date 01-JUL-1996	Dealer's Name _____	Engine Size (CID/CCL) 350CID	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☒ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☒ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☒ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05150022	Part Name(s) ENGINE/GASKE IS/OIL PAN	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 1	Date(s) of Failure(s) 15-MAR-2000 Mileage at Failure(s) 72000 Vehicle Speed at Failure(s) 2	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I REPORTED A DEFECT WITH MY VEHICLE IN OCT OF 1999 AND RECIEVED A RESPONSE FROM DOT THAT IT IS BEING INVESTIGATED AND I WILL GET A RESPONSE. THAT RESPONSE HAS NOT COME YET AND 1 YEAR IS NOT ACCEPTABLE TO WAIT FOR A REPLY ON A SAFETY ISSUE. THE PROBLEM IS THAT THE OIL PAN ON MY VEHICLE RUSTED THROUGH. I HAVE BEEN INFORMED BY THE DEALER, SERVICE STATIONS, AND THE MANUFACTURE THAT THIS IS NOT AN UNUSUAL PROBLE FOR MY TYPE ENGINE. IF THAT BE THE CASE, THIS SHOULD BE A RECALL BY FORD DO TO FAULTY METAL AND/OR PAINT PROCESS. WHAT HAPOENS IS THE PAINT BUBBLKES AWAY FROM THE METAL ALLOWING WATER TO GET BETWEEN THE PAINT AND THE METAL. IT TOOK ONLY 6 YEARS AND/OR 70K MILES TO ROT A HOLE THROUGH MY OIL PAN. THE EXPENSE OF REPLACEMENT IS \$600 BECAUS

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on driver's side) 1FDEE14N0NHB26138	Vehicle Make FORD TRUCK	Vehicle Model ECONOLINE	Vehicle Year 1992	Current Odometer Reading
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