

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

258

Date Received

24-AUG-2000

Od_or

rt_dt

od_rt

up_ltr

Reference No.

728946

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FMDU34XD0TUB57616	FORD TRUCK	EXPLORER	1996	

Purchase Date

01-APR-2000

Dealer's Name

Engine Size

(CID/CC/L

No. Cylinders

☐ Turbo☐ Diesel☐ Gas☐ Fuel Injection☐ New ☒ Used

City _____ State _____ Zip Code _____

Transmission Type

☐ Manual☐ Automatic

Antilock Brakes

☒ Yes☐ No

Restraint System

☒ 3-Point Belt☐ Driverside Airbag☐ Passengerside Airbag☐ Motorbelt☐ 2-Point Belt

Cruise Control

☒ Yes☐ No

Drive Train

☐ Front☐ Rear☒ 4-Wheel

Vehicle Type

☐ Car☐ Van☐ Minivan☐ Other☐ Sport Vlt☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up Truck☒ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____		Failed Part(s) Available? ☐ Yes ☐ No NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

BEFORE WE MOVED FROM ILLINOIS IN JUNE, WE HAD THE VEHICLE INSPECTED. THE TIRES WERE "PERFECTLY NORMAL." WITHIN THREE MONTHS, THE TREAD IS NOW SPLITTING FROM THE BASE OF TIRE TO THE POINT WHERE STEEL BELTS ARE VISIBLE. 2 DIFFERENT FIRESTONE DEALERS CONFIRMED THAT THE HEAT HAS CAUSED THIS TO OCCUR, "EXACTLY LIKE THE 15 INCH MODELS, BUT ONLY THE 15 INCH ARE COVERED. I'D BUY NEW TIRES OR BE VERY CAREFUL." THESE TIRES WERE FUNCTIONING NORMALLY UNTIL THEY WERE EXPOSED TO EXTREME HEAT CONDITIONS. I'M NOT IN A POSITION TO PURCHASE NEW TIRES AND, I DON'T BELIEVE IT'S FAIR TO PUT MY FAMILY IN SERIOUS JEOPARDY BECAUSE THESE TIRES WERE NOT PRODUCED TO WITHSTAND ALL ELEMENTS THAT THEY MIGHT ENCOUNTER. I HOPE AND PRAY SOMEONE RESPONDS TO THIS. THANK YOU VERY

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.