

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

258

Date Received

23-AUG-2000

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Reference No.

728840

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1J4FX58S5VC627852	JEEP	GRAND CHEROK	1997	

Purchase Date 01-NOV-1999	Dealer's Name _____	Engine Size (CID/CCL) 4.3L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☒ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12110000	Part Name(s) INTERIOR SYSTEMS; PASSIVE RESTRAINT; AIR BAG	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 1	Date(s) of Failure(s) 30-JUL-2000 Mileage at Failure(s) 53000 Vehicle Speed at Failure(s) 45	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities	Estimated Property Damage	Reported to Police ☒ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

VEHICLE HYDROPLANED GOING 70 MPH AND WENT OFF ONE SIDE OF ROAD. VEHICLE JUMPED BACK ONTO ROAD AND JUMPED DITCH IN MIDDLE OF INTERSTATE. VEHICLE CRASHED INTO OPPOSITE BANK OF DITCH AT APPROXIMATELY AN 80 DEGREE ANGLE, CRUSHING IN FRONT END FROM MIDDLE OF HOOD OVER TO DRIVERS SIDE OF VEHICLE. AIR BAGS DID NOT DEPLOY. VEHICLE PIVOTED TOWARD PASSENGER SIDE, ROLLED OVER ONTO ROOF AND CAME TO A STOP. THE VEHICLE WAS CONSIDERED A TOTAL LOSS BY INSURANCE. JUDGING BY AMOUNT OF DAMAGE TO FRONT END, THE AIR BAGS SHOULD HAVE DEPLOYED. JEEP WAS CONTACTED AND THEY SENT AN INVESTIGATOR. I CALLED JEEP EARLY ONE MORNING AND THEY STATED THEY DID NOT HAVE ALL THE INFORMATION TO TELL ME WHY THE AIRBAGS FAILED. FIFTEEN MINUTES LATER A JEEP REP. C/

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.