

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

258

Date Received

23-AUG-2000

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Reference No.

728835

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
	FORD TRUCK	EXPLORER	1996	

Purchase Date	Dealer's Name	Engine Size (CID/CCL) 4000	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRES	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 1	Date(s) of Failure(s) 25-MAY-1999 Mileage at Failure(s) 54000 Vehicle Speed at Failure(s) 65	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE TIRE IN QUESTION SHED A LARGE LUMP OF TREAD WHILE DRIVING AT SPEED ON THE INTERSTATE OVER MEMORIAL WEEKEND 1999. THE FORD EXPLORER WAS CARRYING TWO CHILDREN (ONE YEAR AND SEVEN YEARS OLD) AND THE TWO MONTH PREGNANT DRIVER (AGED 32). A LOUD 'THUMP' WAS HEARD FROM THE REAR, FOLLOWED BY A SCRAPING SOUND (PRESUMABLY AS THE TREAD CAUGHT AROUND THE WHEEL ARCH). THE TIRE SHOWS SIGNS OF THE SHED TREAD HAVING RUBBED AGAINST THE REST OF THE TIRE AS IT CONTINUED TO REVOLVE WITH THE TREAD CAUGHT IN THE WHEEL ARCH. THE FOLLOWING WEEK FIRESTONE WAS CONTACTED AND EXPRESSED NO CONCERN WHATSOEVER, SAYING THAT THE TIRE HAD PROBABLY HIT SOMETHING IN THE ROAD OR BEEN PREVIOUSLY CURBED, CAUSING THE TREAD SHED. THE TIRE, AND OTHERS O

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.