Form Approved: O.M.B. No. 2127-0038

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258	
Date Received: 23-AUG-2000	Od_or ____ ____ rt_dt ____ ____ od_rt ____ ____ up_ltr ____ ____
	Reference No. 728774

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
JA4GJ51S0KJ012424	MITSUBISHI TRUC	MONTERO	1989	

Purchase Date	Dealer's Name / City / State / Zip Code	Engine Size (CID/CC/L)	
01-FEB-1999		181/30	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used		No Cylinders	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☒ 2-Point Belt	☒ Yes ☐ No	☐ Front ☐ Rear ☒ 4-Wheel	☐ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other	☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s)	Location	Failed Part(s)
00000000	NON-VEHICLE LETTERS [ASSIGNED BY ODI ONLY]	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failures	Date(s) of Failure(s) / Mileage at Failure(s) / Vehicle Speed at Failure(s)	Failed Part(s) Available?	NHTSA Previously Contacted?
3	22-JUL-2000 146345 65	||Yes ||No	||Yes ||No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☐ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WE HAVE EXPERIENCED THIS PROBLEM ON THREE DIFFERENT OCCASIONS IN THE PAST YEAR. OUR MECHANIC BELIEVES THAT IT IS A FLAW IN THE DESIGN OF THE PARTS INVOLVED. WE HAVE BEEN TOLD BY THE MECHANIC THAT HE WON'T EVEN ATTEMPT TO FIX THE VEHICLE IN THE FUTURE. HE HAS TOLD US TO SELL THE CAR AS SOON AS POSSIBLE, BECAUSE HE CAN GIVE US A "WRITTEN GAURANTEE THAT THE SAME PROBLEM WILL HAPPEN AGAIN. WE HAVE SPENT AROUND $900.00 SO FAR ON THIS PROBLEM, AND THE ESTIMATE TO GET IT FIXED AGAIN IS $1400.00. OUR FAMILY HAS BEEN WITHOUT A VEHICLE FOR OVER A MONTH BECAUSE WE CAN'T AFFORD THE REPAIR COST.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.