

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

258

Date Received

23-AUG-2000

Od_or

rt_dt

od_rt

up_ltr

Reference No.

728767

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3C3EL45X3WT334318	CHRYSLER	SEBRING	1998	

Purchase Date 01-JUL-1998	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☒ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 13000000	Part Name(s) STRUCTURE	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) 22-NOV-1998 Mileage at Failure(s) 5400 Vehicle Speed at Failure(s) 45	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☒ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE CAR WAS INVOLVED IN AN ACCIDENT AT 5400 MILES, RESULTING IN EXTENSIVE DAMAGE TO THE FRONT RIGHT SIDE. SINCE THIS TIME, THE CAR WILL NOT STAY IN ALIGNMENT. THE STEERING KNUCKLE, HUB & LOWER CONTROL ARM WERE REPLACED BUT THE RIGHT CAMBER WAS STILL OUT. THE UPPER CONTROL ARM & UPPER STRUT BRACKET WAS THEN REPLACED, BUT THE ALIGNMENT WAS STILL OUT. NEXT, THE CAMBER WAS RAISED BUT ALIGN. WAS OUT. THE ENG. CRADLE AND PORTA-POWER CRADLE WAS LOOSENEED TO ADJUST NONADJUSTABLE CAMBER/CASTER AND THE TOE WAS SET. ON 10/01/99 THE CAR (13,100 MILES) WAS AGAIN RETURNED TO REPAIR AND THEY FOUND THE RIGHT FRONT CAMBER AGAIN OUT OF ALIGN. ON 8/18/00, THE CAR, WITH 19,300 MILES WAS RETURNED AGAIN, WITH TWO BADLY WORN FRONT TIRES (ONE FLAT). AGAIN, THE CAR WAS OUT

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located between windshield or driver's seat)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3C3EL45X3WT334318	MICHELIN	XGT4	1900	

Purchase Date

01-JUL-1998

Dealer's Name

Engine Size

(CID/CC/L

No Cylinders

☐

Turbo

☐

Diesel

☐

Gas

☒

Fuel Injection

☒ New ☐ Used

City _____ State _____ Zip Code _____

Transmission Type

☐ Manual☐ Automatic

Antilock Brakes

☒ Yes☐ No

Restraint System

☐ 3-Point Belt☐ Driverside Airbag☐ Passengerside Airbag☐ Motorbelt☐ 2-Point Belt

Cruise Control

☒ Yes☐ No

Drive Train

☒ Front☐ Rear☐ 4-Wheel

Vehicle Type

☐ Car☐ Van☐ Minivan☐ Other☐ Sport Vlt☐ Truck☐ Motorcycle

Body Style

☒ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up Truck☐ Other

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