

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

258

Date Received

22-AUG-2000

 Od_or _____
 rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

728717

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1G3CX52K6S4308094	OLDSMOBILE	98	1995	

Purchase Date 01-FEB-1996	Dealer's Name _____	Engine Size (CID/CC/L) 3.8	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☒ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other
--	---	---	--	---	--	--

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03350000 10121000 11600000	Part Name(s) BRAKES:AIR:ANTILOCK SYSTEM VISUAL SYSTEMS:GLASS:POWER WINDOW DOOR AND SIDE AIR CONDITIONER	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Dates of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
---	---	---------------------------	----------------------	---------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

AIR CONDITIONER COOLING TEMP WAS LOWER THAN NORMAL STOPPED COOLING INSIDE OF CAR
 DEALER SAID HE FOUND LEAK AND REPLACED UNDER DASH CONDENSER UNIT AT \$800 COST NEXT
 DAY NO DIFFERENCE IN AIR CONDITIONER RETURNED TO DEALER PROBLEM STILL UNRESOLVED.
 VEHICLE HAS EXPERIENCED SEVERAL POWER DOOR LOCK AND POWER WINDOW PROBLEMS STILL
 UNRESOLVED BY DEALER WHO SAID WINDOW MOTORS ARE BAD. IN ADDITION AFTER DEALER
 REPLACED BRAKE SYSTEM MASTER CYLINDER THE ABS LIGHT CAME ON DEALER SAID NOTHING
 THEY DID CAUSED PROBLEM- THIS WAS THE THIRD VEHICLE FLUID LEAK REPAIRED BY DEALER

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.