

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

22-AUG-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

728648

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed at front of windshield or drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1G2WP12K4WF334312	PONTIAC	GRAND PRIX	1998	

Purchase Date 01-DEC-1998	Dealer's Name _____	Engine Size (CID/CC/L) 3800	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 09002000 10121000 10200000	Part Name(s) LIGHTING:GENERAL OR UNKNOWN COMPONENT:HEAD LIGHTS VISUAL SYSTEMS:GLASS:POWER WINDOW DOOR AND SIDE VISUAL SYSTEMS:MIRRORS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 04-DEC-1998 Mileage at Failure(s) 129 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSTANT MOISTURE IN HEADLIGHTS, THIS CAUSES LIMITED VISABILITY. THE PASSENGER SIDE MIRROR FLEW OUT WHILE VEHICLE WAS IN MOTION, THIS COULD HAVE CAUSED ACCIDENT OR INJURY TO PERSON IN PASSENGER SEAT. BOTH POWER WINDOWS HAVE FAILED TWICE, REGULATOR HAS BEEN REPLACED ON DRIVERS SIDE, PASSENGER SIDE HAS BEEN TIGHTENED AND THEY ARE BOTH BROKE AGAIN. DRIVERS SIDE MIRROR IS LOOSE COULD FLY OUT. DOOR PANELS ARE LOOSE THEY HAVE NEVER BEEN FIXED. FOG LIGHT AND TAIL LIGHT HAVE BOTH BURNED OUT ALREADY. DOOR LOCK COVER POPPED OUT CAUSING WIRES TO BE EXPOSED. DRIVERS SIDE WAS LOOSE HAD IT FIXED. CIGARETTE LIGHTER NEVER WORKED. WE ARE TRYING TO DETERMINE IF ALL OF THESE THINGS ARE RELATED TO AN ELECTRICAL PROBLEM IN THE CAR. MANUFACTURER CONTACTED NOTHING HAS BEEN

CONTINUED ON BACK (SEE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.