

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

21-AUG-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

728613

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed at front of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2FTRX17LIYCA40410	FORD TRUCK	F150	2000	

Purchase Date 01-MAR-2000	Dealer's Name _____	Engine Size (CID/CC/L) <u>5.4</u>	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02100000	Part Name(s) SUSPENSION:INDEPENDENT FRONT	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 4	Date(s) of Failure(s) <u>24-JUL-2000</u> Mileage at Failure(s) <u>3260</u> Vehicle Speed at Failure(s) <u>65</u>	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

VIBRIATION IN THE STEERING WHEEL AT 65 MPH, TOOK TO DEALER AT 300 MILES, AGAIN AT 2200 MILES TO ANOTHER DEALER AGAIN AT APPROX 2900MILES WITH CONSTANT VIBRATION IN STEERING WHEEL AT 70MPH, FORD ENGINEER TEST DROVE VEHICLE AND SAID ALL FORDS WITH A 5.4 ENGINE HAD VIBRATION IN THE STEERING WHEEL. WHEN I WAS ORGINIALLY TOLD THIS I THOUGHT I WAS GETTING A SNOW JOB, AFTER HAVING THE TIRES BALANCED AND ROTATED THE VIBRIATION WAS WORST THEN IT WAS WHEN I FIRST TOOK IT IN. I DROVE ANOTHER NEW F-150 AND IT VIBRIATED WORST THEN MINE DOES. I DO NOT THINK FORD SHOULD BE ABLE TO PUT A PRODUCT OUT KNOWING THAT IT HAS A VIBRIATION BUILT INTO THE VEHICLE AS FROM WHAT THE FORD ENGINEER SAID I HAD BETTER GET USE TO IT AND I DO NOT THINK THIS IS RIGHT AT ALL. I ALSO THINK FORD SHOULD FIX TH

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.