Form Approved: O.M.B. No. 2127-0038

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258	
Date Received	Od_or ____ ____
20-AUG-2000	rt_dt ____ ____
	od_rt ____ ____
	up_ltr ____ ____
	Reference No. 728511

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2B4FP2530TR576263	DODGE TRUCK	CARAVAN	1996	

Purchase Date
☒ New ☐ Used

Dealer's Name _____
City _____ State _____ Zip Code _____

Engine Size (CID/CC/L _____
No Cylinders _____

☐ Turbo
☐ Diesel
☐ Gas
☐ Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	☐ Yes ☒ No	☒ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Utl ☐ Truck ☐ Motorcycle	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other ☒

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Par. Name(s)	Location	Failed Part(s)
05100000	ENGINE	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failures		Failed Part(s) Available?	NHTSA Previously Contacted?
	Date(s) of Failure(s)_____ Mileage at Failure(s)_____ Vehicle Speed at Failure(s)_____	☐ Yes ☐ No	☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☐ No	☐ Yes ☐ No				☐ Yes ☐ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN WE ARE DRIVING THE VAN JUST SHUTS OFF THIS HAS BEEN HAPPENING SINCE APPROX 1 YEAR FROM DATE OF PURCHASE AFTER THE STEERING COLUMN WAS RECALLED AND REPLACED. IT IS HAPPENING MORE OFFTEN AND THE OTHER DAY I WAS DRIVING ON THE FREEWAY AND IT JUST STOPPED ALL POWER IS LOST . WE HAVE HAD THE VAN BACK TO THE DEALER NUMEROUS TIMES WITH NO AVAIL NOW I AM AFRAID SOMEBODY IT GOING TO GET INJURED OR KILLED IT HAS BEEN EXTREMELLY DANGEROUS . WE HAVE TWO CHILDREN AND THIS IS OUR PRIME TRASPORTATION AND WE DO NOT FEEL COMFORTABLE WITH OUR CHILDRENS SAFTEY. I WOULD LIKE THIS TAKEN CARE OF AS SOON AS POSSIBLE BEFORE SOMEONE IS HURT OR KILLED

CONTINUE ON BACK IF NEEDED

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