

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

258

Date Received

19-AUG-2000

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Reference No.

728427

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1G6VS3399PU127525	CADILLAC	ALLANTE	1993	

Purchase Date 01-NOV-1999	Dealer's Name _____	Engine Size (CID/CC/L) 4.6 L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☒ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 09500000	Part Name(s) COMMUNICATIONS HORN ASSEMBLY	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 2	Date(s) of Failure(s) 15-FEB-2000 Mileage at Failure(s) 63267 Vehicle Speed at Failure(s) 2	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ABOUT 2 AM WHILE MY CAR WAS IN MY LOCKED GARAGE THE HORN WENT OFF. I INVESTIGATED AND WHEN I PUSHED ON THE HORN PAD IT STOPPED. WENT BACK TO BED. AN HOUR OR SO LATER IT WENT OFF AGAIN. THIS TIME WHEN I OPENED THE CAR DOOR IT STOPPED. SOMETIME LATER I WENT TO A DEALER AND HAD THE HORN DISCONNECTED SINCE IT WAS GOING TO COST OVER \$800 TO INSTALL A NEW HORN PAD. I WAS TOLD THAT THIS HAPPENS BECAUSE THE HORN PAD AREA IS TOO CONGESTED AND ANYTHING, SUCH AS TEMPERATURE CHANGE OR AFFECT OF HUMIDITY CAN SET OFF THE HORN. THIS I CONSIDER A MANUFACTURE DEFECT, A SAFETY CONCERN, AND A NUISANCE, SINCE THE HORN CAN GO OFF AT ANYTIME OR ANYPLACE. A HORN IS NOT OFTEN USED AND I DON'T RECALL IF I EVER USED THIS HORN, BUT IT IS A MAJOR PIECE OF SAFETY EQUIPMENT AT

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.