

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

258

Date Received

18-AUG-2000

Od_or

rt_dt

od_rt

up_ltr

Reference No.

720331

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of vehicle or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FMDU32X4RUD56633	FORD TRUCK	EXPLORER	1994	

Purchase Date 01-OCT-1994	Dealer's Name _____	Engine Size (CID/CCL) 200	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other
--	---	--	--	---	--	---

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRES	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 1	Date(s) of Failure(s) 29-MAR-1997 Mileage at Failure(s) 32000 Vehicle Speed at Failure(s) 70	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
---	---	---------------------------------------	----------------------------------	---------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I HAVE WATCHED WITH INTREST THE EVENTS WHICH HAVE UNFOLDED SURROUNDING FIRESTONE'S RECALL OF THE WILDERNESS TIRES. I, TOO, OWN A FORD EXPLORER, A 1994 LIMITED. IN MARCH 1997 I EXPERIENCED A PROBLEM WITH A NOISE AND A VIBRATION IN THE FRONT RIGHT WHEEL OF MY EXPLORER. I TOOK THE VEHICLE TO THE NEAREST FIRESTONE STORE WHO CHECKED THE TIRE AND TOLD ME THERE WAS NOTHING WRONG WITH THE TIRE. THEY SAID A CERTAIN PART WAS BAD IN THE FRONT END OF MY EXPLORER AND IT WOULD COST ME ABOUT \$160 OR SO TO HAVE HAVE THEM FIX IT. NOT SATISFIED WITH THIS ANSWER, I TOOK THE VEHICLE TO ANOTHER TIRE DEALER WHO CHECKED THE FRONT END AND INFORMED ME THAT THERE WAS NO BAD PART, THE FRONT END WAS NOT OUT OF ALIGNMENT AND THE PROBLEM WAS A DEFECT IN THE FRONT RIGHT TIRE. TO

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.