

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

258

Date Received

18-AUG-2000

Od_or

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od_rt

up_ltr

Reference No.

720353

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
KMHJF25F0XU837731	HYUNDAI	ELANTRA	1999	

Purchase Date

01-AUG-1999

Dealer's Name

Engine Size

(CID/CC/L)

☐ Turbo☐ Diesel☐ Gas☒ Fuel Injection☒ New ☐ Used

City _____ State _____ Zip Code _____

No. Cylinders

Transmission Type

☐ Manual☐ Automatic

Antilock Brakes

☐ Yes☒ No

Restraint System

☒ 3-Point Belt☐ Driverside Airbag☐ Passengerside Airbag☐ Motorbelt☐ 2-Point Belt

Cruise Control

☒ Yes☐ No

Drive Train

☒ Front☐ Rear☐ 4-Wheel

Vehicle Type

☐ Car☐ Van☐ Minivan☐ Other☐ Sport Vlt☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☒ 4-Door☐ Stationwagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 11600000	Part Name(s) AIR CONDITIONER	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) 01-MAY-2000 Mileage at Failure(s) 12000 Vehicle Speed at Failure(s) 2	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

AIR CONDITIONER MAKES LOUD GRINDING NOISE WHEN IT TURNS ON ALMOST EVERY TIME/ TURN SIGNAL SOMETIMES TURNS HEADLIGHTS OFF WHEN YOU USE IT/ PAINT IS GETTING EATEN AWAY IN SPOTS ALL OVER THE CAR ALL THE WAY TO THE METAL/ DEALER HAS BEEN CONTACTED ON ALL OF THESE PROBLEMS THEY SAID THAT THE AIR CONDITIONING IS NORMAL SOUNDING WHICH IS A BUNCH OF CRAP THEY JUST DONT WANT TO SPEND THE TIME TO DIAGNOSE IT PROPERLY AND HAVE TO FIX IT, LAZY GREASE MONKEYS ALTHOUGH ONE OF THE SHOP GUYS IS DECENT AND IS TRYING TO HELP ME ON THE PAINT PROBLEM THROUGH THE PAINT PROTECTOR WARRANTY THAT I PAID FOR SO WE WILL SEE HOW THAT GOES BECAUSE MOST OF THE CAR NEEDS TO BE REPAINTED, AND THE WARRANTY CO. ONLY WANTED TO PAY FOR COLOR SANDING OR BUFFING BIG SURPRISE T

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.