

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

258

Date Received

18-AUG-2000

Od_or

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od_rt

up_ltr

Reference No.

728327

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FTZR15U6WPA73355	FIRESTONE	WILDERNESS	1900	

Purchase Date 01-OCT-1998	Dealer's Name _____	Engine Size _____	☐ Turbo
☒ New ☐ Used	City _____ State _____ Zip Code _____	(CID/CCAL) _____	☐ Diesel
		No. Cylinders _____	☐ Gas
			☐ Fuel Injection

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Driver's Side Airbag ☐ Passenger's Side Airbag ☐ Motorized ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Sport Utility Vehicle ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Station Wagon ☒ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRES	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 1	Date(s) of Failure(s) 01-AUG-1999 Mileage at Failure(s) _____ Vehicle Speed at Failure(s) 65		Failed Part(s) Available? ☐ Yes ☐ No
			NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

STRUCK PIECE 2X4 LUMBER ON ROADWAY. TIRE CAME APART. CALLED THE DEALER AND THEY SAID THAT WAS ROAD HAZARD AND THAT IT WOULD NOT BE COVERED. I ORDERED A TIRE FROM NTB IN ST. PETERS, MO AFTER 4 WEEKS THEY SAID THEY COULD NOT GET DELIVERY ON THE TIRE, I CHECKED THE INTERNET FOR THE TIRE AND THEY SHOWED THIS SIZE WITH SIGNIFICANT BACKORDER. I FINALLY CALLED THE 800 NUMBER FOR FIRESTONE AND THEY FINALLY CALLED ME BACK AND SAID THEY HAD LOCATED ONE TIRE AT FIRESTONE DEALER IN ST. CHARLES MO NOW I SEE REPORTS ON THE 15 INCH TIRE FAILURE AND MY FAILURE OF THE 16 INCH APPEARS SIMILAR. THE FIRESTONE CUSTOMER RELATION PERSON SAID THEY WERE HAVING PROBLEMS WITH THE MANUFACTURE OF THE TIRES AND THAT WAS THE REASON FOR NOT BEING ABLE TO FIND THEM. I HAD

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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1FTZR15U6WPA73355	FORD TRUCK	RANGER	1998	

Purchase Date 01-OCT-1998	Dealer's Name _____	Engine Size _____	☐ Turbo
☒ New ☐ Used	City _____ State _____ Zip Code _____	(CID/CCAL) _____	☐ Diesel
		No. Cylinders _____	☐ Gas
			☐ Fuel Injection

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Driver's Side Airbag ☐ Passenger's Side Airbag ☐ Motorized ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☒ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☐ Other
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