

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

258

Date Received

16-AUG-2000

 Od_or _____
 rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

728186

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
SAJHX1043XC856667	JAGUAR	XJV8	1999	

Purchase Date 01-NOV-1999	Dealer's Name _____	Engine Size (CID/CCL) 185HP	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☒ 2-Door ☒ 4-Door ☐ Station wagon ☐ Pick Up Truck ☐ Other
--	---	--	--	---	--	---

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06400000	Part Name(s) FUEL THROTTLE LINKAGES AND CONTROL	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 1	Date(s) of Failure(s) 14-AUG-2000 Mileage at Failure(s) 26000 Vehicle Speed at Failure(s) 3	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☒ Yes ☐ No
---	---	---------------------------------------	----------------------------------	---------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

VEHICLE WAS BEING DRIVEN INTO A SMALL DRIVE IN RESTAURANT AND CAR WAS ALMOST STOPPED WHEN THE ACCELERATOR PULLED ITSELF TO THE FLOOR AS IF THE CRUISE CONTROL HAD TAKEN OVER AND THE CAR INSTANTLY RAN ACROSS A DRIVEWAY AND INTO THE SIDE OF A BUILDING WHICH WAS APPROXIMATELY A DISTANCE OF ABOUT 15 FEET. THE VEHICLE ENGINE HAD BEEN RUNNING A LITTLE FAST AT IDLE AND HAD BEEN TO PALMETTO JAGUAR AT 1634 SAVANNAH HWY. CHARLESTON, SC 29407 APPROX. 2 WEEKS BEFORE THIS INCIDENT AND THEY HAD INDICATED THAT THERE HAD BEEN SOME PROBLEMS AND THAT THE MFG. HAD SENT OUT A NOTICE TO DO A REPROGRAM OF THE CARBURATION SYSTEM AND THIS WAS ACCOMPLISHED AT THAT TIME. THIS DID NOT CORRECT THE PROBLEM.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.