

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

258

Date Received

16-AUG-2000

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Reference No.

728173

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1P4GP45RXTB304076	PLYMOUTH TRUC	VOYAGER	1996	

Purchase Date 01-OCT-1998	Dealer's Name _____	Engine Size (CID/CCL) 3.0 L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07300000	Part Name(s) POWER TRAIN: TRANSMISSION: AUTOMATIC	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 1	Date(s) of Failure(s) 14-JUL-2000 Mileage at Failure(s) 72425 Vehicle Speed at Failure(s) 45	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

STEEL PIN INSIDE TRANSMISSION LOOSENED AND ROTATED INSIDE TRANS CASE AND BLEW A HOLE 3 X 6 INCHES IN THE TRANS CASE LOSING ALL FLUID AND LOCKING THE TRANS UP. CALL TO CHRYSLER DEALER CONFIRMED THAT IT WAS A PROBLEM, TRANS SHOP SAID THEY WERE AVERAGING 1 A MONTH AND THAT OURS WAS THE WORST THEY HAD SEEN TO DATE AND THAT BODILY INJURY WAS PROBABLE HAD MY WIFE BEEN TRAVELING AT HIGHWAY SPEEDS CHRYSLER WANTED THE TRANS BACK BUT SAID THAT AGE AND MILEAGE PREVENTED ANY REINBURSEMENT WHICH IS EXACTLY WHAT THEY SAID WHEN THE WHEEL BEARINGS FAILED, THEY WERE MAN MADE PARTS AND MAN MADE PARTS WEAR OUT. EVERY DEALER /TRANS SHOP I HAVE TALKED TO SAYS THAT THE TRANS ARE GOOD FOR 80000 MILES IN THE NORTHEAST AND ARE PRONE TO FAILURE THE

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.