

DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 258 Date Received 15-AUG-2000		Od_or _____ Rt_dt _____ od_rt _____ up_ltr _____ Reference No. 728032	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.					
Signature of Owner _____ Date ____/____/____					
VEHICLE INFORMATION					
Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) 1FMDU34X4NUB52857		Vehicle Make FORD TRUCK	Vehicle Model EXPLORER	Vehicle Year 1992	Current Odometer Reading
Purchase Date 01-JAN-1992	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) 4.0	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection	
☐ New ☒ Used	Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☒ Yes ☐ No		Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag
Cruise Control ☒ Yes ☐ No		Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component 02700000	Part Name(s) TIRES		Location ☐ Left ☐ Right ☐ Front ☐ Rear		Failed Part(s) ☐ Original ☐ Replacement
No of Failures 3	Date(s) of Failure(s) 02-JUN-2000 Mileage at Failure(s) 117127 Vehicle Speed at Failure(s) 65		Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No	
APPLICATION INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)					
Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)					
THESE TIRES HAVE DOT CODE 8XHL AND ONE TIRE WAS REPLACED PRIOR TO THE RECALL DUE TO EXCESSIVE VIBRATION AT 65MPH. I JUST REPLACED ALL 4 FIRESTONE ATX TIRES WITH THE NEWER WILDERNESS ATS. ALSO, REPLACED ALL SHOCKS. AFTER REPEATED VISITS BACK TO THE REPAIR SHOP, THEY DECIDED TO BEGIN REPLACING TIRES AT NO COST TO ME. THE CAR STILL VIBRATES AT 65MPH. THE REPAIR SHOP HAS CHECKED BALANCING MULTIPLE TIMES, CHECKED THE U JOINTS AND STILL CAN ONLY COME UP WITH TIRE DEFECTS AS THE REASON. I HOPE THAT THIS DEFECT INFORMATION DOES GET ATTENTION EVEN THOUGH THESE TIRES ARE NOT DOT VDH. I HOPE IT WON'T WAIT UNTIL SOME DEATHS OCCUR TO GET SERIOUS ABOUT 8XHL TIRES. MY FAMILY DOES NOT HAVE CONFIDENCE IN RIDING THIS VEHICLE PLACING AN UNNECESSARY FINANCIAL BURDEN ON U					
CONTINUED ON BACK (SEE INSTRUCTIONS)					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					