

DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 258 Date Received 15-AUG-2000		Od_or _____ Rt_dt _____ od_rt _____ up_ltr _____ Reference No. 728023	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.					
Signature of Owner _____ Date ____/____/____					
VEHICLE INFORMATION					
Vehicle Ident. No. (VIN) _____ (located above or on driver's side of windshield)		Vehicle Make FORD TRUCK	Vehicle Model EXPEDITION	Vehicle Year 2000	Current Odometer Reading
Purchase Date 01-MAY-2000	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) 5.4L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection	
☒ New ☐ Used	Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
Drive Train ☐ Front ☐ Rear ☒ 4-Wheel		Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component 02700000	Part Name(s) TIRES		Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement	
No of Failures 1	Date(s) of Failure(s) 02-JUN-2000 Mileage at Failure(s) 300 Vehicle Speed at Failure(s) 65		Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)					
Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)					
TIRE LESS THAN ONE WEEK OLD, TRAVELING MIDDAY ON FREEWAY AT 65 MPH WITH CLEAR UNOBSTRUCTED VIEW AHEAD, CLEAN DRY ROAD, HEARD LOUD "POP" COME FROM REAR OF CAR, TIRE FLAT AT EXIT JUST A FEW MILES LATER, FORD DEALER DECLINED RESPONSIBILITY, REFERRED US TO FIRESTONE DEALER WHO SUGGESTED HIGHWAY HAZARD PUNCTURE EVEN THOUGH WE PROTESTED THAT NO HAZARD WAS SEEN BY EITHER PERSON IN CAR, TIRE DEALER TRIED TO REPAIR BUT BUBBLE ON SIDE PREVENTED SAFE REPAIR, WE BOUGHT ANOTHER BRAND-NEW TIRE TO REPLACE DEFECTIVE TIRE					
CONTINUED ON BACK (SEE)					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					