



DOT Auto Safety Hotline
Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
 1-888-327-4236
 www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Data Received 15-AUG-2000	Od_or _____
	rt_dt _____
	od_rt _____
	up_ltr _____
Reference No. 728010	

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Listed at front of windshield or driver's side)</small> JT6HF10U8X0056683	Vehicle Make LEXUS	Vehicle Model RX300	Vehicle Year 1999	Current Odometer Reading
--	------------------------------	-------------------------------	-----------------------------	--------------------------

Purchase Date 01-FEB-1999	Dealer's Name _____	Engine Size (CID/CC/L) 3000	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input checked="" type="checkbox"/> Fuel Injection
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> Passengerside Airbag <input type="checkbox"/> Motorbell <input type="checkbox"/> 2-Point Belt	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input checked="" type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other _____ <input type="checkbox"/> Sport Ult Truck <input type="checkbox"/> Motorcycle	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input checked="" type="checkbox"/> Other _____
--	---	--	--	---	---	--

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05200000 07300000	Par. Name(s) ENGINE COOLING SYSTEM POWER TRAIN:TRANSMISSION:AUTOMATIC	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Frnt <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement
---	---	---	---

No. of Failures 9	Date(s) of Failure(s) 01-JUN-2000 Mileage at Failure(s) 15000 Vehicle Speed at Failure(s) 45	Failed Part(s) Available? <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input type="checkbox"/> No
-----------------------------	---	---	---

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crashes, and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
---	---	---------------------------	----------------------	---------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONTACT PERSON: KEVIN EZRATTY SERVICE MANGER, BOB BAKER LEXUS EL CAJON, CA 92020 (619) 440 5398 CAR OVERHEATS AND STALLS WHEN TOWING A 2500 LB R/V TRAILER RX300 SPECS 3500LB. WHEN TOWING IN MOUNTAIN TERRAIN WITH AMBIENT TEMPERATURE AROUND 100 DEGREES AND GOING UP HILL, THE CAR TEMP INDICATOR WILL APPROACH THE RED ZONE AND WILL LOSE ALL POWER AND STALL. THERE IS NO WARNING OR TIME TO PULL OFF THE ROAD, TRAFFIC MOSTLY TRUCKS MAKES IT VERY SCARY AND DANGEROUS. THE TRANSMISSION WAS REPLACED AND THE CAR DRIVEN 1000 MILES AND IT HAPPENED AGAIN, WITH NO PLACE TO PULL OFF. I RETURNED THE CAR TO DEALER, THEY HAVE NO IDEA IF THEY ARE LOOKING FOR A MECHANICAL OR ELECTRICAL PROBLEM, THER IS NO HISTORY OF ANY LEXUS RX300 WITH THIS TYPE OF FAILURE. THEIR SUGGESTIONS ARE DOI

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.