

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

15-AUG-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

727947

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) 3FTHF36F7VMA60862	Vehicle Make FORD TRUCK	Vehicle Model F350	Vehicle Year 1997	Current Odometer Reading
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Purchase Date 01-JUL-2000	Dealer's Name _____	Engine Size (CID/CC/L) 7.3	☒ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 09010100	Part Name(s) LIGHTING:FLASHER:TURN SIGNAL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN USING TURN SIGNALS, EITHER TO MAKE A LEFT OR RIGHT TURN, THE DIRECTIONAL SWITCH SHUTS OFF IF THE WHEEL IS TURNED JUST A LITTLE BIT IN THE OPPOSITE DIRECTION. FOR EXAMPLE, WHEN I'M TURNING TO THE RIGHT TO GO DOWN MY STREET AND PUT THE RIGHT DIRECTIONAL ON (AHEAD OF TIME TO LET OTHERS KNOW I'M TURNING) THEY SHUT OFF BECAUSE MY STREET IS IN A BEND IN THE ROAD. THIS HAS HAPPENED TO ME ALOT SINCE I BOUGHT THIS TRUCK. I WAS ALMOST REAR ENDED BECAUSE THE BLINKER SHUT OFF AND I DID NOT KNOW IT AND I WAS JUST SITTING IN THE MIDDLE OF THE ROAD. I CALLED THE FORD DEALER WHERE I BOUGHT IT AND THEY TOLD ME THAT THIS WAS A "SAFETY FEATURE" AND SAID THAT ALL FORDS WERE LIKE THIS. I FOR ONE HAVE TO DISAGREE ON THIS "SAFETY FEATURE". THE STEERING WHEEL ONLY NEEDS TO BE TURNED NOT EV

CONTINUED ON BACK OF FORM

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.