

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

14-AUG-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

727839

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) 1FMEU1569YLB72563	Vehicle Make FORD TRUCK	Vehicle Model EXPEDITION	Vehicle Year 2000	Current Odometer Reading
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Purchase Date 01-MAY-2000	Dealer's Name _____	Engine Size (CID/CC/L) 4.8L V	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) 20-JUL-2000 Mileage at Failure(s) 4500 Vehicle Speed at Failure(s) 80	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WE WERE TRAVELING ON I-40 RETURNING FROM A TRIP TO COLORADO AND HAD A BLOW OUT ABOUT 20 MILES WEST OF WEATHERFORD, OK. THE TIRE WAS ON A BRAND NEW CAR WITH ONLY 4500 MILES. WE HAD CHECKED THE TIRES WHEN WE LEFT COLORADO THAT MORNING AND THEY WERE FINE. WHEN THE TIRE BLEW, THE CAR WAS VERY HARD TO CONTROL AND PITCHED SIDE TO SIDE WILDLY. MY HUSBAND WAS ABLE TO REGAIN CONTROL OF THE CAR AND PULL OFF THE ROAD. WHEN ROAD SIDE ASSISTANCE ARRIVED, THE MAN COMMENTED THAT THE TIRE DID NOT LOOK LIKE A NORMAL BLOW OUT AND THAT WE SHOULD HAVE IT CHECKED. I TOOK THE CAR BACK TO THE FORD DEALERSHIP WHO ASSURED ME THAT THERE WAS NOTHING WRONG WITH THE TIRE OTHER THAN A NORMAL ROAD HAZARD (THIS ALSO PREVENTED ME FROM COLLECTING ON THE TIRE WARRANTY). HE

CONTINUED ON BACK (SEE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.