

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Data Received

14-AUG-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

727843

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1ZWFT6032X5653885	MERCURY	COUGAR	1999	

Purchase Date 01-MAY-1999	Dealer's Name _____	Engine Size (CID/CC/L) <u>2.0L</u>	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03200000	Part Name(s) BRAKES:HYDRAULIC SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) <u>01-AUG-2000</u> Mileage at Failure(s) <u>51700</u> Vehicle Speed at Failure(s) <u>45</u>	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured <u>0</u>	Number of Fatalities <u>0</u>	Estimated Property Damage	Reported to Police ☒ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ON 8-01-00, WITH A CALIFORNIA HIGHWAY PATROLMAN AS A WITNESS, THE BRAKES ON MY GRAND DAUGHTERS CAR FAILED COMPLETELY (PEDAL TO FLOOR). UPON PUMPING THE PEDAL THE BRAKES THEN LOCKED UP AND THE CAR WENT INTO AN UNCONTROLLED SKID STRIKING A STOPPED VEHICLE. THIS HAPPENED ON THE FREEWAY IN A CONSTRUCTION ZONE AND WE ARE UNSURE OF THE VEHICLE SPEED AT THE TIME OF IMPACT. SHE WAS TRAVELING AT APPROXIMATELY 45 MPH AT THE TIME OF THE INITIAL BRAKE FAILURE. FORTUNATELY NO ONE WAS INJURED (ALTHOUGH MY GRAND DAUGHTER'S HEAD DID STRIKE THE WINDSHIELD) AND VERY LITTLE DAMAGE WAS DONE TO EITHER VEHICLE. BOTH FRONT TIRES NOW HAVE SEVERE CUTS AND ABRASIONS ACROSS THEIR WIDTH, APPROXIMATELY 6 TO 8 INCHES LONG, WHERE THE NEWLY FORMED GROOVES IN THE HIGHWAY SHRED

CONTINUED ON BACK (SEE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.