

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

258

Date Received

12-AUG-2000

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Reference No.

727711

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FMRU166XYLB56596	FORD TRUCK	EXPEDITION	2000	

Purchase Date 01-MAY-2000	Dealer's Name _____	Engine Size (CID/CCL) 4.6 LI	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☒ 2-Door ☒ 4-Door ☐ Station wagon ☐ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRES	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 5	Date(s) of Failure(s) 04-AUG-2000 Mileage at Failure(s) 1650 Vehicle Speed at Failure(s) 2	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ALL FOUR TIRES ON VEHICLE SHOW 'BRUISING' ON SIDEWALL NEAR TREAD. THE TWO FRONT TIRES SHOW 'FEATHERING', CRACKS AROUND SIDEWALL TREAD. NONE OF THE FOUR TIRES WILL SUSTAIN PROPER AIR PRESSURE AS REQUIRED BY MANUFACTURER TO AVOID ACCIDENT, INJURY OR DEATH. JUNE 6, 2000 THREE TIRES TOOK 8 PSI, ONE TOOK 10 PSI, AIR TO BRING PRESSURE TO CONFORMITY AS STATED ON DRIVER'S SIDE DOOR STICKER SIDE STICKER ISSUED BY FORD MOTOR. ON JULY 8, 2000 THREE TIRES TOOK 6 PSI AIR, ONE 8 PSI AIR. ON AUGUST 8, 2000 THREE TIRES TOOK 16 PSI AIR, ONE 18 PSI AIR. THIS IS IN ACCORDANCE WITH THE MFR. PSI OF 44.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.