

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

258

Date Received

12-AUG-2000

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Reference No.

727682

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of vehicle or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
	FORD TRUCK	EXPLORER	1992	

Purchase Date 01-OCT-1997	Dealer's Name _____	Engine Size (CID/CC/L) 4.0 LI	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☒ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRES	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 2	Date(s) of Failure(s) 18-JUN-1999 Mileage at Failure(s) _____ Vehicle Speed at Failure(s) 75	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 1	Number of Fatalities	Estimated Property Damage	Reported to Police ☒ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

IN JUNE OF 1999 I WAS TRAVELING DOWN I15 WHEN I HEARD MY EXPLORER MAKING FUNNY THUMPING NOISES. I PULLED OFF AT THE NEXT EXIT AND PARKED MY CAR. I DIDN'T KNOW WHAT IT WAS SO I LET THE CAR SIT FOR A WHILE IN CASE IT WAS SOMETHING IN THE ENGINE, I ALSO GOT OUT AND LOOKED AT THE TIRES. THIS SAME NOISE HAD HAPPENED TO US LESS THAN A YEAR AGO WHILE TRAVELING DOWN THE HIGHWAY IN AUG. OF 1998 WITH THE DRIVER'S SIDE REAR TIRE. I DID NOT SEE ANY BULGE ON ANY OF THE TIRES SO I DECIDED TO PROCEED DOWN THE ROAD AND IF THE NOISE PERSISTED I WAS GOING TO PULL OFF AGAIN AND CALL MY FATHER TO COME AND GET ME. I WAS NOT ON THE ROAD FOR A MILE WHEN THE PASSENGER SIDE REAR TIRE BLEW AND I "FISH-TAILED" FOR A WHILE UNTILL THE TIRE WRAPPED AROUND THE AXEL WHICH TOOK ME INTO T

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.