

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

258

Date Received

11-AUG-2000

Od_or

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Reference No.

727625

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of vehicle or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2FMDA5144TBC07597	FORD TRUCK	WINDSTAR	1996	

Purchase Date

01-APR-1999

Dealer's Name

Engine Size

3.8

(CID/CC/L

☐ Turbo
☐ Diesel
☐ Gas
☒ Fuel Injection

No. Cylinders

☐ New ☒ Used

City _____ State _____ Zip Code _____

Transmission Type

☐ Manual☐ Automatic

Antilock Brakes

☒ Yes☐ No

Restraint System

☒ 3-Point Belt☐ Driverside Airbag☐ Passengerside Airbag☐ Motorbelt☐ 2-Point Belt

Cruise Control

☒ Yes☐ No

Drive Train

☒ Front☐ Rear☐ 4-Wheel

Vehicle Type

☐ Car☒ Van☐ Minivan☐ Other☐ Sport Vlt☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s)	Location	Failed Part(s)
01500000 06300000 06400000	STEERING LINKAGES FUEL:FUEL INJECTION SYSTEM FUEL:THROTTLE LINKAGES AND CONTROL	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement
No. of Failures 1	Date(s) of Failure(s) 01-MAR-2000 Mileage at Failure(s) 66000 Vehicle Speed at Failure(s) 2	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☐ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

VEHICLE BOUGHT IN 3/99 THROTTLE BODY LINKAGE BROKE REPAIRE BILL \$500.00 SHORTLY THEREAFTER SENSOR WENT OUT (FUEL)BILL 256.00 LATER NOTICED SQUEKING IN FRONT END ADVISED IT WAS TIE ROD ENDS NOT FIXED YET THIS THING HAS BROKE ME HAVE HAD MANY OCCURENCES WITH SPEED ODOMETER GOING CRAZY AFTER 45MPH RECENTLY NOTICED POPPING WHEN TURNING STEERING OR APPLYING THE BRAKES BUT BEFORE I COULD GET IT FIXED TRANSMISSION BEGIN TO EITHER NOT SHIFT UPWARD ,SLIP AT 45MPH AND HAS DOWNSHIFTED AFTER REACHING SPEEDS OF 45MPH (ON I-85) HAS JERKED SEVERAL TIMES ..WAS TOLD ANYWHERE FROM 100.00-2000.00 ? SEEMS I HAVE NOT BEEN ALONE IN MY DISQUEST WITH FORD...ONLY PROBLEM NOT ENCOUNTERED HEAD GASKET THANK GOD PLEASE HELP US WORKING FOLKS AGAIN

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.