

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

11-AUG-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

727580

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed at front of windshield or drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FMCU24X1NUA00377	FORD TRUCK	EXPLORER	1992	

Purchase Date 01-OCT-1996	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES: TREAD	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) 11-JUN-1999 Mileage at Failure(s) 88600 Vehicle Speed at Failure(s) 45	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ON JUNE 11, 1999 I WAS DRIVING ON ROUTE 571 IN JACKSON, NEW JERSEY WHEN MY CAR STARTED TO SHAKE. I PULLED OVER TO THE SIDE OF THE ROAD. I GOT OUT AND LOOKED AT MY PASSENGER SIDE REAR TIRE AND THE ENTIRE TREAD WAS SEPERATED FROM THE TIRE. I CALLED MY ROAD SIDE ASSISTANCE ALLSTATE AND HAD THEM COME CHANGE THE TIRE. AT THAT TIME I ONLY THOUGHT OF THIS AS A BLOW OUT DUE TO THE FACT THAT I WAS CARRYING A HEAVIRE THEN NORMAL LOAD IN MY TRUNK. UNTIL THE RECALL I DID NOT REALIZE WHAT HAD ACTUALLY HAPPENED TO MY TIRE. THE READ BASICALLY SEPERATED FROM THE TIRE IT SELF. I HAD MY SPARE TIRE PUT AND I BROUGHT THE CAR TO SEARS WHO SOLD ME ANOTHER FIRESTONE ATX TIRE. CURRENTLY, I AM VERY UPSET THAT THE NEW JERSEY RECALLS MAY NOT EVEN HAPPEN FOR YEAR. THIS IS HAPPENING HERE TO ANI

CONTINUED ON BACK OF FORM

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

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