

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

08-AUG-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

727119

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield on drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1B3ES27C8VD135420	DODGE	NEON	1997	

Purchase Date 01-JUL-1999	Dealer's Name _____	Engine Size (CID/CC/L) 2 L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbell ☒ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Ult ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05150021 08100000 08320000	Part Name(s) ENGINE:GASKETS:VALVE COVER ELECTRICAL SYSTEM:BATTERY ELECTRICAL SYSTEM:WIRING:HARNESS:UNDER DASH	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 10	Date(s) of Failure(s) _____ Mileage at Failure(s) 70000 Vehicle Speed at Failure(s) 55	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

MY CAR HAD EXACTLY 12000 MILES ON IT WHEN PURCHASED. AT AROUND MILE 43000, THE CAR BEGAN TO LEAK OIL. I THEN TOOK IT TO A MECHANIC WHO TOLD ME THAT IT WAS THE VALVE COVER GASKET. THE REPAIR WAS TO COST ME \$800 UNTIL HE ALSO INFORMED ME THAT THE PROBLEM WAS REOCCURING IN DODGE NEONS AND SHOULD HAVE BEEN RECALLED. THE DODGE DEALERSHIP TOOK CARE OF IT. THEN, AROUND MILE 70000, THE CAR BEGAN TO OVERHEAT TREMENDOUSLY, GOING DEAD EVERY TIME THE GAS PEDAL WAS RELEASED, THE ELECTRICAL SYSTEM BEGAN TO GO HAYWIRE, THE BATTERY HAD TO BE REPLACED, AND AS WELL AS THE THERMOSTAT. I AM A COLLEGE STUDENT AND FOR THIS TO BE MY DEPENDABLE MODE OF TRANSPORTATION, IT IS TRULY A JOKE. THE DODGE CORPORATION SHOULD DO SOMETHING ABOUT THIS. THANK YOU! AK

CONTINUED ON BACK (RELEAS)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.