

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

08-AUG-2000

 Od_or _____
 Rt_dt _____
 Od_rt _____
 Up_ltr _____

Reference No.

727109

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) 1B3HD46T2RF295856	Vehicle Make DODGE	Vehicle Model INTREPID	Vehicle Year 1994	Current Odometer Reading
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Purchase Date 01-JUN-1994	Dealer's Name _____	Engine Size (CID/CC/L) 3.3L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12364000	Part Name(s) INTERIOR SYSTEMS:BUCKET:BACK REST	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) 01-AUG-2000 Mileage at Failure(s) 136000 Vehicle Speed at Failure(s) 2	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ONE MORNING WHILE SITTING IN MY CAR THE FRONT DRIVER SIDE SEAT-BACK BROKE. THE SEAT-BACK BEGAN TO SAG BACKWARDS ON THE RIGHT SIDE. I TOOK THE CAR TO THE DEALER AND THEY CONTACTED DAIMLER-CHRYSLER VIA THEIR COMPUTER SYSTEM. MY CAR WAS COVERED FOR A FREE REPAIR BECAUSE OTHER DODGE INTERPID OWNERS ARE HAVING A SIMILAR PROBLEM. THOUGH MY REPAIR OF MY MOTORIZED DRIVER SIDE SEAT IS FREE, I FEEL THAT THIS COULD BE A MAJOR SAFETY PROBLEM. MY CAR WAS NOT MOVING WHEN THE SEAT BACK BROKE. HAD I BEEN INVOLVED IN AN ACCIDENT OR STOPPING QUICKLY I MAY HAVE HAD A MAJOR PROBLEM. DAIMLER-CHRYSLER KNOWS ABOUT THE PROBLEM BECAUSE THEY ARE FIXING IT FOR FREE. I WAS TOLD THAT THIS WAS SEVERAL HUNDRED DOLLARS OF FREE REPAIRS PROVIDED BY DAIMLER-CHRYSLER. SOMEONE SHOULD LOOK II

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.