

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

07-AUG-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

726913

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) 1GBFG15R2X1136089	Vehicle Make CHEVROLET TRU	Vehicle Model EXPRESS	Vehicle Year 1999	Current Odometer Reading
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Purchase Date 01-MAR-2000	Dealer's Name _____	Engine Size (CID/CC/L) 5.7 L	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☒ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12430000 15300000	Part Name(s) INTERIOR SYSTEMS:INSTRUMENT PANEL:SPEEDOMETER:ODOME EQUIPMENT:SPEED CONTROL	Location ☐ Left ☐ Right ☐ Frnt ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 100	Date(s) of Failure(s) 15-MAR-2000 Mileage at Failure(s) 500 Vehicle Speed at Failure(s) 55	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE SPEEDOMETER NEEDLE STICKS AFTER SEVERAL HOURS OF DRIVING (LONG TRIPS). THE NEEDLE HAS STAYED STUCK AT 70 MPH WHEN COMING OFF OF THE EXPRESSWAY UNTIL ALMOST AT A COMPLETE STOP. IT HAS ALSO STAYED AT 20 - 30 MPH WHEN THE VEHICLE WAS GOING ABOUT 50 MPH. DEALER AND CHEVY WILL NOT AUTHORIZE REPAIRS UNTIL CONDITION CAN BE REPLICATED BY THE SERVICE DEPT. GIVEN THE INTERMITTENT NATURE OF THIS IMPORTANT SAFETY DEVICE FAILURE, IT IS NO LONGER SAFE TO DRIVE THE VEHICLE FOR LONG PERIODS. UNRELATED PROBLEM, BOTH OUTSIDE REAR VIEW MIRRORS VIBRATE IN THE WIND MAKING IT DIFFICULT TO SEE OBJECTS IN THEM. *AK

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.