

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

258

Date Received

06-AUG-2000

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Reference No.

726790

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FALP52U3SG245381	FORD	TAURUS	1995	

Purchase Date 01-NOV-1996	Dealer's Name _____	Engine Size (CID/CC/L) 3.0/L	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Driver's Side Airbag ☐ Passenger's Side Airbag ☐ Motorized ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☒ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12430001	Part Name(s) INTERIOR SYSTEMS: INSTRUMENT PANEL: SPEEDOMETER CABLE	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) 01-JAN-1998 Mileage at Failure(s) 90000 Vehicle Speed at Failure(s) 50	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

SPEEDOMETER JUMPS, . NEEDLE BOUNCES BETWEEN 0 AND 85. THIS USUALLY STARTS AROUND 50 MPH. I ALSO DON'T FEEL IT IS ACCURATE AT OTHER SPEEDS. THIS IS ALREADY A TSB NHTSA ITEM #SB051008 AND #SB051230. I HAVE TALKED WITH (3) OTHER 1995 TAURUS OWNERS, AND THEY HAVE THE SAME PROBLEM. I TOOK IT TO A LOCAL FORD DEALER, THEY TOLD ME IT WAS NOT THE SENSOR, OR THE CABLE BUT A GEAR IN THE SPEEDO. I THAT I WOULD HAVE TO PURCHASE A NEW SPEEDO FOR \$700. I FEEL THAT THIS IS KNOWN SAFETY DEFECT. I HAVE A NEW 16 YEAR OLD DRIVER THAT CANNOT JUDGE HIS SPEED. THIS A DEFECT AND NOT A MAINTAINANCE ITEM. PLEASE RESPOND AS TO HOW I CAN GET THIS FIXED AT NO COST. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.