

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

258

Date Received

05-AUG-2000

 Od_or _____
 rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

726727

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of vehicle or on vehicle's belt)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FMDU32X7TZB76086	FORD TRUCK	EXPLORER	1996	

Purchase Date 01-NOV-1999	Dealer's Name _____	Engine Size (CID/CCL) 4.0 L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Vlt ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRES	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 1	Date(s) of Failure(s) 01-JUN-2000 Mileage at Failure(s) 77998 Vehicle Speed at Failure(s) 2	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I NOTICED IN SPRING OF 2000 THAT MY EXPLORER WOULD SHAKE WHILE DRIVING. MY HUSBAND TOOK IT IN TO HAVE THE TIRES BALANCED. MECHANIC, AS WELL AS MY HUSBAND WERE SURPRISED TO SEE THAT A HUNK (APPROX. 6"/6") WAS GONE FROM THE TIRE! INSTEAD OF A NORMAL BALANCING, WE HAD TO REPLACE THE TIRE. I'M NOT SURE IF THIS HAS ANYTHING TO DO WITH THE RECENT FIRESTONE PROBLEMS, BUT IT LOOKS LIKE THAT PART OF THE TIRE JUST CAME OFF. THE REST OF THE TIRE IS STILL IN VERY GOOD SHAPE. I PRIDE MYSELF ON BEING A GOOD DRIVER, ESPECIALLY WITH A 1 YR OLD, SO I DON'T THINK I HAVE DRIVEN THE CAR EXCESSIVELY HARD. WE STILL HAVE THE TIRE, IF THAT HELPS. OR IF YOU NEED TO SEE IT. THOUGH NO ACCIDENT OCCURRED, I DREAD TO THINK OF WHAT COULD HAVE HAPPENED, WITH MAYBE JUST A FEW MORE I

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.