

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

258

Date Received

05-AUG-2000

Od_or

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od_rt

up_ltr

Reference No.

726721

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FMDU32XDNUA23923	FORD TRUCK	EXPLORER	1992	

Purchase Date 01-OCT-1997	Dealer's Name _____	Engine Size (CID/CCL) 4.0	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☒ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES: TREAD	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 2	Dates of Failure(s) 2-JUN-1998 Mileage at Failure(s) 86500 Vehicle Speed at Failure(s) 65	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I HAD THE FIRST BLOWOUT IN FEB. 98, I HAD THE SPARE PUT ON AND WENT TO FIRESTONE THE NEXT DAY (I WAS APPROX. 60 MILES FROM HOME WHEN THIS HAPPENED). THEY WOULDN'T HONOR THE WARRANTY EVEN THOUGH THE TIRES HAD LESS THAN 10,000 MILES ON THEM BECAUSE I WASN'T THE PURCHASER. I HAD CONTACTED THE PERSON WHO SOLD ME MY EXPLORER THE NIGHT OF THE BLOWOUT AND THEY WERE GOING TO BRING ME THE ORIGINAL PAPERWORK ON THE TIRES TO USE THE WARRANTY BUT FIRESTONE SAID THIS WASN'T POSSIBLE SINCE THEY WERE NOT THE OWNER OF THE VEHICLE ANY LONGER. I HAD THE SECOND BLOWOUT IN JUNE OF 98 ON THE FREEWAY JUST LEAVING TEXAS AND COMING INTO NEW MEXICO, THE TEMPERATURE OUTSIDE WAS ABOUT 96°. I WAS NO WHERE NEAR A FIRESTONE DEALER. A TOW TRUCK STOPPED AND CHANGED MY

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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