

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

258

Date Received

04-AUG-2000

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Reference No.

726649

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FDLE40S4VHA30968	FORD	MOTORHOME	1997	

Purchase Date

01-JAN-1997

Dealer's Name _____

Engine Size

(CID/CC/L

No. Cylinders

☐ Turbo☐ Diesel☐ Gas☐ Fuel Injection☒ New ☐ Used

City _____ State _____ Zip Code _____

Transmission Type

☐ Manual☐ Automatic

Antilock Brakes

☐ Yes☒ No

Restraint System

☒ 3-Point Belt☐ Driverside Airbag☐ Passengerside Airbag☐ Motorbelt☐ 2-Point Belt

Cruise Control

☒ Yes☐ No

Drive Train

☒ Front☐ Rear☐ 4-Wheel

Vehicle Type

☐ Car☐ Van☐ Minivan☐ Other☐ Sport Vlt☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up Truck☒ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 1	Date(s) of Failure(s) 01-MAY-2000 Mileage at Failure(s) 36000 Vehicle Speed at Failure(s) 60	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Fatalities

0

Estimated Property Damage

Reported to Police

☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

TREAD CAME OFF TIRE, TORE OUT LP GAS LINE TO REFRIGERATOR. WE WERE LUCKY THAT WE DID NOT HAVE A FIRE OR WORSE. WE WERE LEAVING NEW BERN, NC AT THE TIME; WE RETURNED TO NEW BERN TO A FIRESTONE DEALER AND HAD THE TIRE REPLACED. WE WERE TOLD THAT FIRESTONE WOULD MAKE NO ADJUSTMENT FOR THE TIRE. OUR MOTORHOME IS IN STORAGE ABOUT 25 MILES AWAY, THEREFORE, AT THIS TIME WE DO NOT HAVE THE COMPLETE TIRE INFORMATION, HOWEVER THE TREAD CAME OFF JUST AS WE HAVE TODAY SEEN PICTURES ON TV OF TIRES FROM ACCIDENTS CAUSED BY THE TIRES. WE FELT COMPELED TO REPORT THIS INCIDENT TO YOU AT THIS TIME AND WILL FOLLOW UP WITH COMPLETE INFORMATION WHEN WE HAVE THE OPPORTUNITY TO GO RETREIVE THE INFORMATION FROM THE RV. WE WILL CONTACT SHASTA AND F

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.