Form Approved: O.M.B. No. 2127-0038

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258	
Date Received: 02-AUG-2000	Od_or ____ ____ rt_dt ____ ____ od_rt ____ ____ up_ltr ____ ____
	Reference No. 726417

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3VWRC29M3XM090930	VOLKSWAGEN	JETTA	1999	

Purchase Date: 01-AUG-1999
☒ New ☐ Used

Dealer's Name _____
City _____ State _____ Zip Code _____

Engine Size (CID/CC/L) _____
No Cylinders _____
☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	☒ Yes ☐ No	☒ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Utl ☐ Truck ☐ Motorcycle	☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Par. Name(s)	Location	Failed Part(s)
12111000	INTERIOR SYSTEMS:PASSENGER RESTRAINTS:AIR BAG:FRONTA	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failures	Date(s) of Failure(s) / Mileage at Failure(s) / Vehicle Speed at Failure(s)	Failed Part(s) Available?	NHTSA Previously Contacted?
1	22-JUL-2000 / 5600 / 50	☐ Yes ☐ No	☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☐ No	☐ Yes ☒ No	1	0		☒ Yes ☐ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE CAR WAS INVOLVED IN A HIGH-SPEED, FRONT END COLLISION AND THE AIRBAGS DID NOT DEPLOY. THE CAR WAS TRAVELING AT 70 MPH WHEN IT WAS CLIPPED FROM THE SIDE AND SPUN OUT OF CONTROL. IT CRASHED HEADLONG INTO A VAN GOING APPROXIMATELY 40-50 MPH. THE IMPACT SENT THE CAR BACKWARD APPROXIMATELY 30 FEET BEFORE IT SPUN 180 DEGREES AND CAME TO A HALT. THE FRONT END OF THE CAR IS SEVERELY DAMAGE--$7,000--AND THE ENGINE MAY HAVE BEEN DISPLACED AS MUCH AS 2 INCHES. I CALLED VOLKSWAGEN CUSTOMER RELATIONS TO REPORT THE PROBLEM AND TO ASK FOR ASSISTANCE TO GUARANTEE THAT THE AIRBAGS WOULD PERFORM PROPERLY ONCE THE CAR WAS REPAIRED AND BACK ON THE ROAD AGAIN ON 7/27/00. ON 9/1/00 I RECEIVED A MESSAGE FROM "DAVID." I PHONE BACK ON 9/2/00. AFTER I

CONTINUE ON BACK IF NEEDED