



**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire (VOQ)**

NATIONWIDE 1-888-DASH-2-DOT  
 1-888-327-4236  
 www.nhtsa.dot.gov/hotline

**FOR AGENCY USE ONLY 258**

|                                  |              |
|----------------------------------|--------------|
| Data Received<br><br>28-JUL-2000 | Od_or _____  |
|                                  | rt_dt _____  |
|                                  | od_rt _____  |
|                                  | up_ltr _____ |
| Reference No.<br><br>726169      |              |

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  YES  NO  
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

**VEHICLE INFORMATION**

|  |                                   |                              |                             |                          |
|--|-----------------------------------|------------------------------|-----------------------------|--------------------------|
| Vehicle Ident. No. (VIN) <small>(Listed at front of windshield or driver's side)</small><br><b>1FTNW21F0YEA42976</b> | Vehicle Make<br><b>FORD TRUCK</b> | Vehicle Model<br><b>F250</b> | Vehicle Year<br><b>2000</b> | Current Odometer Reading |
|--|-----------------------------------|------------------------------|-----------------------------|--------------------------|

|   |                                       |                                     |   |
|---|---------------------------------------|-------------------------------------|---|
| Purchase Date<br><b>01-SEP-1999</b>                                   | Dealer's Name _____                   | Engine Size (CID/CYL) <b>DIESEL</b> | <input checked="" type="checkbox"/> Turbo<br><input type="checkbox"/> Diesel<br><input type="checkbox"/> Gas<br><input type="checkbox"/> Fuel Injection |
| <input checked="" type="checkbox"/> New <input type="checkbox"/> Used | City _____ State _____ Zip Code _____ | No. Cylinders _____                 |   |

|  |   |  |  |   |  |  |
|--|---|--|--|---|--|--|
| Transmission Type<br><input type="checkbox"/> Manual<br><input type="checkbox"/> Automatic | Antilock Brakes<br><input checked="" type="checkbox"/> Yes<br><input type="checkbox"/> No | Restraint System<br><input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt<br><input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Belt<br><input type="checkbox"/> Passengerside Airbag | Cruise Control<br><input checked="" type="checkbox"/> Yes<br><input type="checkbox"/> No | Drive Train<br><input type="checkbox"/> Front<br><input type="checkbox"/> Rear<br><input checked="" type="checkbox"/> 4-Wheel | Vehicle Type<br><input type="checkbox"/> Car <input type="checkbox"/> Sport Ult<br><input type="checkbox"/> Van <input type="checkbox"/> Truck<br><input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle<br><input type="checkbox"/> Other _____ | Body Style<br><input type="checkbox"/> 2-Door<br><input type="checkbox"/> 4-Door<br><input type="checkbox"/> Stationwagon<br><input checked="" type="checkbox"/> Pick Up Truck<br><input type="checkbox"/> Other _____ |
|--|---|--|--|---|--|--|

**FAILED COMPONENT(S)/PART(S) INFORMATION**

|                              |                                       |  |   |
|------------------------------|---------------------------------------|--|---|
| Component<br><b>02750010</b> | Par. Name(s)<br><b>TIRES:SIDEWALL</b> | Location<br><input type="checkbox"/> Left <input type="checkbox"/> Right<br><input type="checkbox"/> Front <input type="checkbox"/> Rear | Failed Part(s)<br><input type="checkbox"/> Original<br><input type="checkbox"/> Replacement |
|------------------------------|---------------------------------------|--|---|

|                             |   |   |   |
|-----------------------------|---|---|---|
| No. of Failures<br><b>2</b> | Date(s) of Failure(s) _____<br>Mileage at Failure(s) _____<br>Vehicle Speed at Failure(s) _____ | Failed Part(s) Available?<br><input type="checkbox"/> Yes <input type="checkbox"/> No | NHTSA Previously Contacted?<br><input type="checkbox"/> Yes <input type="checkbox"/> No |
|-----------------------------|---|---|---|

**APPLICATION INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

|   |   |                           |                      |                           |   |
|---|---|---------------------------|----------------------|---------------------------|---|
| Crash<br><input type="checkbox"/> Yes <input type="checkbox"/> No | Fire<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured | Number of Fatalities | Estimated Property Damage | Reported to Police<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
|---|---|---------------------------|----------------------|---------------------------|---|

**NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)**

**BOTH MY RIGHT AND LEFT FRONT TIRES HAVE DEVELOPED SIDEWALL FAILURES-ONE AT UNDER 12000 MILES AND ONE AT UNDER 15000 MILES. TIRES HAVE DEVELOPED LARGE SIDEWALL BUBBLES OR CONVEXITIES OF AROUND 3 INCHES IN DIAMETER AND 1 INCH IN HEIGHT. FORD DOES NOT WARRANTY THE TIRES SO I'VE HAD TO DEAL WITH GENERAL TIRE. A PERSON AT THE 800 PHONE NUMBER FOR GENERAL TIRE MENTIONED THAT THIS COULD BE TWO ISOLATED DEFECTS, PERHAPS A BAD BATCH, OR PERHAPS THE TIRE SELECTED BY FORD MAY NOT BE APPROPRIATE FOR THE WEIGHT OF THE VEHICLE. THIS IS CONSISTENT WITH MY CONCERNS, AS THE TRUCK HAS A DIESEL MOTOR WHICH IS QUITE HEAVY, AND BOTH FRONT TIRES DEVELOPED THE SAME PROBLEM EARLY IN THE TIRES' TREADWEAR. ONE TIRE DEALER SAID HE'S SEEN IT BEFORE, SO I AM CONCERNED THAT THE TIRE CANI**

CONTINUED ON BACK (IF NEEDED)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire (VOQ)**  
 U.S. Department of Transportation  
**National Highway Traffic Safety Administration**  
 NATIONWIDE 1-888-DASH-2-DOT  
 1-888-327-4236  
 www.nhtsa.dot.gov/hotline

| FOR AGENCY USE ONLY 258        |   |
|--------------------------------|---|
| Data Received                  | Od_or _____<br>rt_dt _____<br>od_rt _____<br>up_ltr _____ |
| 28-JUL-2000                    |   |
| Reference No.<br><b>726169</b> |   |

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  YES  NO  
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.  
 Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

**VEHICLE INFORMATION**

|   |                                |                                 |                             |                          |
|---|--------------------------------|---------------------------------|-----------------------------|--------------------------|
| Vehicle Ident. No. (VIN) <small>(Listed at front of windshield or drivers side)</small><br><b>1FTNW21F0YEA42976</b> | Vehicle Make<br><b>GENERAL</b> | Vehicle Model<br><b>GENERAL</b> | Vehicle Year<br><b>1900</b> | Current Odometer Reading |
|---|--------------------------------|---------------------------------|-----------------------------|--------------------------|

|   |                                       |                                     |   |
|---|---------------------------------------|-------------------------------------|---|
| Purchase Date<br><b>01-SEP-1999</b>                                   | Dealer's Name _____                   | Engine Size (CID/CYL) <b>DIESEL</b> | <input checked="" type="checkbox"/> Turbo<br><input type="checkbox"/> Diesel<br><input type="checkbox"/> Gas<br><input type="checkbox"/> Fuel Injection |
| <input checked="" type="checkbox"/> New <input type="checkbox"/> Used | City _____ State _____ Zip Code _____ | No. Cylinders _____                 |   |

|  |   |  |  |   |  |  |
|--|---|--|--|---|--|--|
| Transmission Type<br><input type="checkbox"/> Manual<br><input type="checkbox"/> Automatic | Antilock Brakes<br><input checked="" type="checkbox"/> Yes<br><input type="checkbox"/> No | Restraint System<br><input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbell<br><input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Belt<br><input type="checkbox"/> Passengerside Airbag | Cruise Control<br><input checked="" type="checkbox"/> Yes<br><input type="checkbox"/> No | Drive Train<br><input type="checkbox"/> Front<br><input type="checkbox"/> Rear<br><input checked="" type="checkbox"/> 4-Wheel | Vehicle Type<br><input type="checkbox"/> Car <input type="checkbox"/> Sport Ult<br><input type="checkbox"/> Van <input type="checkbox"/> Truck<br><input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle<br><input type="checkbox"/> Other _____ | Body Style<br><input type="checkbox"/> 2-Door<br><input type="checkbox"/> 4-Door<br><input type="checkbox"/> Stationwagon<br><input checked="" type="checkbox"/> Pick Up Truck<br><input type="checkbox"/> Other _____ |
|--|---|--|--|---|--|--|

**FAILED COMPONENT(S)/PART(S) INFORMATION**

|                              |                                       |   |   |
|------------------------------|---------------------------------------|---|---|
| Component<br><b>02750010</b> | Par. Name(s)<br><b>TIRES:SIDEWALL</b> | Location<br><input type="checkbox"/> Left <input type="checkbox"/> Right<br><input type="checkbox"/> Frnt <input type="checkbox"/> Rear | Failed Part(s)<br><input type="checkbox"/> Original<br><input type="checkbox"/> Replacement |
|------------------------------|---------------------------------------|---|---|

|                             |   |   |   |
|-----------------------------|---|---|---|
| No. of Failures<br><b>2</b> | Date(s) of Failure(s) _____<br>Mileage at Failure(s) _____<br>Vehicle Speed at Failure(s) _____ | Failed Part(s) Available?<br><input type="checkbox"/> Yes <input type="checkbox"/> No | NHTSA Previously Contacted?<br><input type="checkbox"/> Yes <input type="checkbox"/> No |
|-----------------------------|---|---|---|

**APPLICATION INCIDENT INFORMATION**  
 (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

|   |   |                           |                      |                           |   |
|---|---|---------------------------|----------------------|---------------------------|---|
| Crash<br><input type="checkbox"/> Yes <input type="checkbox"/> No | Fire<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured | Number of Fatalities | Estimated Property Damage | Reported to Police<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
|---|---|---------------------------|----------------------|---------------------------|---|

**NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)**

**BOTH MY RIGHT AND LEFT FRONT TIRES HAVE DEVELOPED SIDEWALL FAILURES-ONE AT UNDER 12000 MILES AND ONE AT UNDER 15000 MILES. TIRES HAVE DEVELOPED LARGE SIDEWALL BUBBLES OR CONVEXITIES OF AROUND 3 INCHES IN DIAMETER AND 1 INCH IN HEIGHT. FORD DOES NOT WARRANTY THE TIRES SO I'VE HAD TO DEAL WITH GENERAL TIRE. A PERSON AT THE 800 PHONE NUMBER FOR GENERAL TIRE MENTIONED THAT THIS COULD BE TWO ISOLATED DEFECTS, PERHAPS A BAD BATCH, OR PERHAPS THE TIRE SELECTED BY FORD MAY NOT BE APPROPRIATE FOR THE WEIGHT OF THE VEHICLE. THIS IS CONSISTENT WITH MY CONCERNS, AS THE TRUCK HAS A DIESEL MOTOR WHICH IS QUITE HEAVY, AND BOTH FRONT TIRES DEVELOPED THE SAME PROBLEM EARLY IN THE TIRES' TREADWEAR. ONE TIRE DEALER SAID HE'S SEEN IT BEFORE, SO I AM CONCERNED THAT THE TIRE CANI**

CONTINUED ON BACK (IF NEEDED)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.