

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

27-JUL-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

726133

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) 1G3NL52E7XC321982	Vehicle Make OLDSMOBILE	Vehicle Model ALERO	Vehicle Year 1999	Current Odometer Reading
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Purchase Date 01-APR-2000	Dealer's Name _____	Engine Size (CID/CC/L) 3.4L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05150021	Part Name(s) ENGINE:GASKETS:VALVE COVER	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 10	Date(s) of Failure(s) 24-APR-2000 Mileage at Failure(s) 33521 Vehicle Speed at Failure(s) 65	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I PURCHASED MY 1999 OLDSMOBILE ALERO ON 4/20/00. FOUR DAYS LATER, THE CAR OVERHEATED. IT OVERHEATED APPROXIMENTLEY 10-12 TIMES AFTER THAT, EACH TIME WITH ME BRINGING IT BACK TO THE SELLING DEALERSHIP TO FIX THE PROBLEM. EACH TIME I TOOK THE CAR BACK, SOMETHING IN THE ENGINE WAS REPLACED AND I WAS TOLD IT WAS OK. NO MORE THAN 5 MILES DOWN THE ROAD, THE CAR WOULD OVERHEAT. IT SEEMED TO BE A MYSTERY TO EVERYBODY. FINALLY, I SUGGESTED TO THE DEALERSHIP TO POSSIBLY CHANGE THE THERMOSTAT. THEY DID AND THAT ENDED THE OVERHEATING PROBLEM. NOW, A MONTH LATER, THE FACTORY WARRANTY IS UP- SO OLDS WONT HELP ME, THE DEALERSHIPS WARRANTY IS UP, SO THEY WONT HELP - THEY BLAME OLDS. I DO HAVE AN EXTENDED WARRANTY, BUT I DONT THINK IT COVERS A LOT OF THE REPAIRS THAT NEED TO BE DO

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.