

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

22-JUL-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

725831

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed attempt at windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
WAUEA88D1VA091626	AUDI	A4	1997	

Purchase Date 01-DEC-1996	Dealer's Name _____	Engine Size (CID/CC/L) 2.8 L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02150000 05110000	Part Name(s) SUSPENSION:INDEPENDENT FRONT CONTROL ARM:LOWER ENGINE:MOUNTS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) 15-JUL-2000 Mileage at Failure(s) 59000 Vehicle Speed at Failure(s) 55	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I WAS TOLD BY THE DEALER THAT THE CONTROL ARMS ARE FAILING BECAUSE AUDI DIDN'T PROVIDE FOR LUBRICATION POINTS.. THEY HAD NO EXPLANATION FOR THE LOSS OF THE ENGINE MOUNT BOLTS, AND COULD NOT RESPOND WHEN I SAID I HAD NEVER OWNED A CAR THAT HAD LOST IT'S ENGINE MOUNT BOLTS.. OBVIOUSLY THIS HAS ALSO GOT TO BE A PROBLEM CAUSED BY POOR DESIGN AND ENGINE VIBRATION.. THESE BOLTS SHOULD BE SAFETY WIRED TO PREVENT THIS PROBLEM. I THINK AUDI SHOULD COVER THE COSTS OF REPLACEMENT OF THE CONTROL ARM AND ENGINE MOUNT, BUT THE DIFFERENTIAL PROBLEM COULD BE DUE TO WEAR, ALTHOUGH AGAIN I DON'T HAVE THIS PROBLEM ON MY JEEP OR OTHER VEHICLES. *AK

CONTINUED BACK PAGE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.